

Presented: August 27th, 2019

TRANSIT AUTHORITY OF RIVER CITY
BOARD OF DIRECTORS MEETING

July 2019 Board Meeting Minutes

The Board of Directors of the Transit Authority of River City met on Tuesday, July 30th, 2019 at 1:30 PM, at the Transit Authority Offices, 1000 West Broadway, Louisville, KY 40203, pursuant to written and electronic notice to all Board Members.

BOARD MEMBERS PRESENT

Alice Houston
Mary Morrow
Mary Margaret Mulvihill
Cedric Merlin Powell
Charles Rogers
JC Stites

BOARD MEMBERS ABSENT

Ted Smith

QUORUM CALL

Chairman Powell called the meeting to order at 1:34 P.M.

Mr. Risco introduced Randy Frantz, Assistant Executive Director and Brittany Hardy, Executive Assistant.

SPEAKERS

Marcellus Mayes - Chair of Metro Disabilities Coalition

- Mr. Mays discussed the Accessibility meeting where Mr. Risco spoke on his new direction of TARC will be.
- Chuck Rogers attended the ADA panel discussion the week prior. Discussed better transportation for disabled people in the city of Louisville.

John Owens – Louisvillians for Modern Mass Transit

- Mr. Owens asked the Board for a letter for advocacy to better accommodate transportation. The deadline to submit the letter in on Friday, August 2nd.

Continued on next page.

Transportation could be streamlined. We need new people to advocate and a new generation on board.

Antonio Wilson

- Mr. Wilson proposed a monthly Public Hearing at TARC to give the community the opportunity to speak on safety concerns. More people from the community may attend Board Meetings if the meetings are advertised on flyers and posted on each TARC bus.
- Mr. Wilson also emphasized the need for cleaner buses and the need for metal detectors.

ADOPTION OF MINUTES

The motion was duly moved, seconded and approved for the May 2019 Board Meeting minutes.

COMMITTEE REPORTS

FINANCE / ADMINISTRATION

Resolution 2019-34 ADP Payroll Service Pricing Agreement

A resolution authorizing the Executive Director to execute a (3) year pricing agreement with ADP for Payroll Processing, Tax Filing and HR Benefit services with ADP.

The motion was duly moved, seconded and approved.

Resolution 2019-35 Fifth Third Bank Authorized Signer

A resolution to authorize Randy Frantz as a signatory for TARC's Fifth Third Bank banking accounts.

The motion was duly moved, seconded and approved.

Resolution 2019-36 Disadvantaged Business Enterprise (DBE) Three Year Annual Goal

A resolution authorizing the Transit Authority of River City's Disadvantaged Business enterprise Program Policy Statement and submittal of an overall three (3) year DBE goal for FFY 2020 through FFY 2022.

The motion was duly moved, seconded and approved.

Resolution 2019-37 P-2692 Armored Car Services Extension

A resolution authorizing the Executive Director to award a one (1) automatic extension to GardaWorld for Armored Car Service at an amount not to exceed \$107,288.28 for a one year term.

The motion was duly moved, seconded and approved.

Resolution 2019-38 Furniture Replacement

A Resolution authorizing the Executive Director to place an order of office furniture through Kentucky Master Agreement number MA 758 1700000767 with Kimball Office, at a not-to-exceed price of \$349,620.

The motion was duly moved, seconded and approved.

Resolution 2019-39 Genfare Fare Media Reorder

A resolution to authorize the Executive Director to proceed with the reorder purchase of fare media.

The motion was duly moved, seconded and approved.

OLD BUSINESS

CUSTOMER SERVICE COMMITTEE

Wanda Henderson presented.

- Our purpose is to address our customers' concerns and resolve those concerns. The customer service department has modified and refined the customer feedback process. We have increased telephone productivity. We will turn around our average hold time for calls to 6 minutes and 10 seconds. We have Customer Training Specialists working to get more calls out to customers.

LONG RANGE PLANNING

MEDIA REPORT:

Max Maxwell presented.

- TARC has made great relationships with Spectrum and Louisville Bats just to name a few.
- TARC, Louisville Metro teamed up with Papa Johns to provide summer swimming options for youth during school closing periods
- TARC offered unlimited rides during summer break for the youth with the 2019 Summer Youth Pass.
- TARC provided cooling stations during the summer for the community.

TREASURER'S REPORT:

Tonya Carter presented.

- We are driving our expenses. We are under budget of 1.3%.

EXECUTIVE DIRECTOR'S REPORT:

- Discontinuing the old format of our financial report. We will utilize a different model.

ASSISTANT EXECUTIVE DIRECTOR'S REPORT:

- Going forward, we will present a snapshot of our accomplishments in the last 30 days and future accomplishments.
- No vacancies in Senior Leadership. We are celebrating our successes.
- We are partnering with a new chain that will allow us to distribute MyTARC cards to the community.
- We continue to focus on our customers, employees and finances.

CHAIRMAN'S REPORT:

- Mr. Shackelford has resigned from the Board.

Adjournment:

Adjournment at 2:54 P.M.





Cedric Merlin Powell
Chair

Date