

# Americans with Disabilities Act (ADA) Complaint Form

**Instructions:** If you would like to file an ADA complaint with the Transit Authority of River City (TARC), please fill out the form below and send it to:

TARC  
Office of Diversity and Inclusion  
1000 W. Broadway  
Louisville, KY 40203

If you require assistance completing the form, or would like a full copy of TARC's ADA policy and complaint procedures call 502-585-1234, or 502-213-3240 (TTY) or email [info@ridetarc.org](mailto:info@ridetarc.org).

1. Name (Complainant):	
2. Phone:	3. Home address (street no., city, state, zip):
4. If applicable, name of person(s) who allegedly discriminated against you:	
5. Location and position of person(s) if known:	6. Date of incident:
7. Explain as briefly and clearly as possible what happened and how you believe you were discriminated against. Indicate all parties involved in the alleged incident or what equipment/access needs to be modified. Also attach any written material pertaining to your case.	

