



PUBLIC COMMENT RESPONSE

January 24, 2023

Public Comment Response:

Public Comment Preamble: The TARC Board values hearing from its customers, TARC employees and public at large. This Board will not respond in this meeting to any comments made at this time. However, TARC will post a response on TARC's website regarding the comments made by the following meeting. In addition, the TARC Board may assign the feedback or comments to be further examined by its subcommittees and, if warranted, further addressed by TARC.

Antonio Wilson

The TARC Board did hear from Mr. Antonio Wilson. He expressed that bus service was not always on time but that the operator in many instances was not at fault. There are many things that the operator cannot control, such as, customers having trouble making their fare or finding the correct amount of money, having to wait on a train, or encountering street detours. However, he is always grateful for the service and is happy to wait as long as the bus will eventually show up. Mr. Wilson did inquire whether fares might increase. Finally, he stated, that he wished the buses were cleaner at times.

Public Comment via Facebook

TARC received an inquiry from Richard Ferne as to whether the board will ensure that all employees receive the same pay increases and benefits upgrades that the drivers and union guys got. TARC did provide raises for non-union employees that were commensurate with the raises received by union employees for calendar year 2023.