

# PUBLIC COMMENT RESPONSE



February 24, 2026

## Public Comment Response:

**Public Comment Preamble:** The TARC Board values hearing from its customers, TARC employees and public at large. This Board will not respond in this meeting to any comments made at this time. However, TARC will post a response on TARC's website regarding the comments made by the following meeting. In addition, the TARC Board may assign the feedback or comments to be further examined by its subcommittees and, if warranted, further addressed by TARC.

**William Mayes:** The Board appreciated Mr. Mayes' comments regarding TARC's proposed fare increase and alternatives to the increase. TARC's new fares took effect March 2, 2026. Prior to implementing the increase, TARC undertook a public review process regarding proposed updates to its fare structure. The changes went through public input, federal Title VI review requirements, and approval by the TARC Board of Directors. This is the first system-wide fare adjustment for TARC since 2012 and was evaluated as part of a long-term effort to maintain sustainable transit service for TARC's service area. TARC encourages customers to continue to provide public comments and input on its fare increases and other system changes. While these fare increases were necessary at this time, TARC continues to consider and analyze all options for ensuring it receives the necessary funding to continue to operate at a high level and provide long-term transit services to the Louisville and Southern Indiana communities.

**Bryon Sykes:** The Board appreciated Mr. Sykes' comments regarding TARC's proposed fare increase and alternatives to the increase. TARC's new fares took effect March 2, 2026. Prior to implementing the increase, TARC undertook a public review process regarding proposed updates to its fare structure. The changes went through public input, federal Title VI review requirements, and approval by the TARC Board of Directors. This is the first system-wide fare adjustment for TARC since 2012 and was evaluated as part of a long-term effort to maintain sustainable transit service for TARC's service area. TARC encourages customers to continue to provide public comments and input on its fare increases and other system changes. While these fare increases were necessary at this time, TARC continues to consider and analyze all

options for ensuring it receives the necessary funding to continue to operate at a high level and provide long-term transit services to the Louisville and Southern Indiana communities, which includes analyzing any areas where TARC can cut expenses while continuing to provide the same high-level service

**Larry Sloan** The Board appreciated Mr. Sloan's comments regarding TARC's proposed fare increase and other avenues to fund TARC's operations. TARC's new fares took effect March 2, 2026. Prior to implementing the increase, TARC undertook a public review process regarding proposed updates to its fare structure. The changes went through public input, federal Title VI review requirements, and approval by the TARC Board of Directors. This is the first system-wide fare adjustment for TARC since 2012 and was evaluated as part of a long-term effort to maintain sustainable transit service for TARC's service area. TARC encourages customers to continue to provide public comments and input on its fare increases and other system changes. While these fare increases were necessary at this time, TARC continues to consider and analyze all options for ensuring it receives the necessary funding to continue to operate at a high level and provide long-term transit services to the Louisville and Southern Indiana communities, which includes analyzing the potential for collaboration with local and state governments.

**Graham Slaby Written statement read to the Board.** The Board appreciated Mr. Slaby's comments regarding TARC's proposed fare increase and alternatives to the increase. TARC's new fares took effect March 2, 2026. Prior to implementing the increase, TARC undertook a public review process regarding proposed updates to its fare structure. The changes went through public input, federal Title VI review requirements, and approval by the TARC Board of Directors. This is the first system-wide fare adjustment for TARC since 2012 and was evaluated as part of a long-term effort to maintain sustainable transit service for TARC's service area. TARC encourages customers to continue to provide public comments and input on its fare increases and other system changes. While these fare increases were necessary at this time, TARC continues to consider and analyze all options for ensuring it receives the necessary funding to continue to operate at a high level and provide long-term transit services to the Louisville and Southern Indiana communities.

**Allison Leake Written statement read to the Board** The Board appreciated Ms. Leake's comments regarding TARC's proposed fare increase and alternatives to the increase. TARC's new fares took effect March 2, 2026. Prior to implementing the increase, TARC undertook a public review process regarding proposed updates to its fare structure. The changes went through public input, federal Title VI review requirements, and approval by the TARC Board of Directors. This is the first system-wide fare adjustment for TARC since 2012 and was evaluated as part of a long-term effort to maintain sustainable transit service for TARC's service area. TARC encourages customers to continue to provide public comments and input on its fare increases and other system changes. While these fare increases were necessary at this time, TARC continues to consider and analyze all options for ensuring it receives the necessary funding to continue to operate at a high level and provide long-term transit services to the Louisville and Southern Indiana communities, which includes analyzing the potential for collaboration with local and state governments.

**Peggy Baas Submitted on Facebook** The Board appreciate Ms. Baas's comments regarding education and outreach to inform customers of the changes coming in the New TARC Network. For over a year, TARC has undertaken a public process and solicited public input in redesigning its transit network. The proposed changes have gone through public input, a public review process, and will continue to undergo federal Title VI review requirements. Moreover, TARC staff have organized and conducted multiple townhall meetings and other engagement sessions to educate customers on the new network and address any concerns. TARC understands its new network may cause concern and uncertainty for some customers. TARC staff is always available to discuss the changes in the New TARC Network with members of the public and address any concerns. Moreover, TARC strives to provide customer service in a polite, professional, and kind manner, and we will continue to analyze our processes to ensure we provide excellent customer service.

