

TARC BOARD OF DIRECTORS MEETING



Meeting Notice:

Pursuant to KRS 96.A, the TARC Board of Directors is to meet monthly. The next meeting will be held at:

**TARC's Headquarters, Board Room
1000 W. Broadway, Louisville, KY 40203**

Tuesday, September 22, 2026 This meeting will begin at 3:00 p.m. ET / 2:00 p.m. CT.

This meeting is also being held via teleconference as permitted by KRS 61.826. Pursuant to KRS 61.810, the Board of Directors may enter into Closed Session, but shall not take any action in a Closed Session.

Members of the public and/or TARC staff may watch a livestream of the meeting by going to www.facebook.com/ridetarc; the livestream will be at the top of the page; No Facebook account is needed.

Pursuant to the Americans with Disabilities Act, persons with a disability may request a reasonable accommodation for assistance with the meeting or meeting materials. Please contact Stephanie Isaacs at 502.561.5103. Requests made as early as possible will allow time to arrange accommodation.

Any person may provide a public comment in the chat feature at www.facebook.com/ridetarc at any time during a Board meeting which will be read into the record of the Board minutes. Please include your name in the chat. In addition, Ms. Isaacs will accept public comments that are provided to her by 12:00 PM the day before the next regularly scheduled meeting of the Board via email at sisaacs@ridetarc.org.

If you would like speak at the Meeting, please contact Stephanie Isaacs at (502) 561-5103 to sign up or send an email to sisaacs@ridetarc.org.

Guidelines to speak before the TARC Board of Directors:

- a) Only ten (10) residents of TARC's service area per Board meeting will be allowed to speak; if less than ten (10), then the TARC Board Chair may allow a non-resident of Metro Louisville to fill a vacant slot;
- b) Speakers shall be restricted to a maximum of three (3) minutes each and may not share these minutes with any other speaker; however, persons with medically recognized disabilities who are entitled to a reasonable accommodation under the Americans with Disabilities Act (ADA) shall be given an additional minute to speak;

TARC BOARD OF DIRECTORS MEETING

.....continued.....



- c) In order to speak in person at a regularly scheduled TARC Board meeting:
 - i. a speaker must register with Stephanie Isaacs as indicated above.
 - ii. the period to register begins at the conclusion of the prior regularly scheduled Board meeting and ends at 12:00 PM the day before the next regularly scheduled meeting in which the person intends to speak.
 - iii. persons registering may leave their name/alias and address, and shall notify Ms. Isaacs of the topic in which they will speak.
 - iv. no more than three (3) persons may speak with the same position on any one topic before the Board at any meeting (i.e., six (6) persons can speak on one topic before the Board at a particular meeting, three (3) in support and three (3) against);
- d) Any materials presented to the Board may be forwarded prior to or following all Board gatherings to Ms. Isaacs for dissemination purposes;
- e) Speakers before the entire Board are not allowed to use props, displays, or any other objects during their presentations. However, informational handouts may be given to Ms. Isaacs and distributed in accordance with (d) above;
- f) Persons within the audience are allowed to have signs in the Board room that are no larger than 8 ½ x 11 inches. However, such signs may not be attached to any sort of stick and must be displayed in a manner that does not inhibit others from viewing the Board meeting; and
- g) Speakers may not engage in electioneering nor the endorsement or promotion of any commercial product or service.

TARC BOARD OF DIRECTORS MEETING

Agenda – September 22, 2026



1.	Quorum Call/Call to Order/Meeting Minutes	Abbie Gilbert	3:00
	A. Approval of August Meeting Minutes	Board of Directors	3:00-3:02
2.	Public Comments	John Hardesty	3:02-3:15
3.	Board Chair's Report	Abbie Gilbert	3:15-3:20
4.	Finance Committee Report	Steve Miller	3:20-3:25
5.	Operations Committee Report	Alice Houtson	3:25-3:30
6.	Executive Directors Report	Ozzy Gibson	3:30-3:45
	A. Employees Above & Beyond		
	B. Operation Report		
	C. COO/Director of Transportation Update	Bruce Withers	
7.	New TARC Network Overview	Martin Barna	3:45-3:55
8.	Action Items		3:55-4:05
	A. Resolution 2026-37 Award of Section 5310 Grant Program	Russ Greenleaf	
	B. Resolution 2026-39 Office Supplies	Maria Harris	
9.	Financial Report		4:05-4:25
	A. Crowe LLP Audit Presentation	Brad Schelle	
	B. Resolution 2026-38 Audit Financial Report	Matt Abner	
10.	Closed Executive Session	Abbie Gilbert	4:25-4:35
	A. Real Estate Update		
10.	Adjournment	Abbie Gilbert	4:35

TARC BOARD OF DIRECTORS MEETING



August 25, 2026, Board Meeting Minutes

The Board of Directors of Transit Authority of River City (TARC) met on August 25, 2026, at 3:00 p.m. in person at TARC, 1000 W. Broadway in the Board Room and virtually via teleconference as permitted by KRS 61.826.

Board Members Present

In Person

Abbie Gilbert
Alice Houston
Steve Miller
Justin Brown
Myra Rock

Virtual

Christy Ames
DuWayne Gant

Declined

Meeting Called to Order

Abbie Gilbert called meeting to order at 3:00 p.m.

Quorum Call

July Board Meeting Minutes approved.

Public Comment

John Hardesty presented the preamble: The TARC Board values hearing from its customers, TARC employees and public at large. This Board will not respond in this meeting to any comments made at this time. However, TARC will post a response on TARC's website regarding the comments made by the following meeting. In addition, the TARC Board may assign the feedback or comments to be further examined by its subcommittees and, if warranted, further addressed by TARC. The Guest has 3 minutes to address the Board.

Mrs. Wilson presented her suggestions to help TARC 3 Service be better for all.

- She would like to see mandatory door-to-door service for all appointments. She has been dropped off near the door to the doctor's office, which can be difficult for her to maneuver to the entrance.
- Schedules need to take into consideration if the person may need additional time to get out to the car or van.
- The drivers need to be properly trained to assist clients better.

Shawn Scratcher – FaceBook

- Hello my name is Shawn Scanlan. I live on Dixie Hwy and am a frequent user of the #10 routes. I have noticed a few issues with this route during the weekend. Consistent delays & subsequently overcrowded busses when they do arrive. In my opinion there are enough riders on the weekend to justify running the route more than every hour. Thank you for your consideration.

Special Reports

Abbie Gilbert presented the Board Chair Report.

She yielded her time for the presentation on New TARC Network (NTN).

Justin Brown presented the Finance Committee Report

TARC BOARD OF DIRECTORS MEETING



The August Finance Committee meeting was very short; the next meeting will need additional time because the 2026 Audit will be presented by Crowe LLP.

Alice Houston presented the Operations Committee Report

The NTN update will be shared later during this Board Meeting.

Staff Reports

Ozzy Gibson presented the Above and Beyond awards to Nisha Hawkins and Tamika Ross.

Ozzy Gibson presented the Operations Report.

- Launched the New TARC Network (NTN) on August 2.
- Ambassadors and TARC staff helped at the Downtown Transfer Center (DTC).
- The new route #3 helped connect the city to the Kentucky State Fair.
- Installed the charging stations for the new electric buses.
- Lined out areas on garage floor for clear electric bus parking spaces.
- The July fixed route ridership and on-time performance numbers were reviewed.
- The July fixed route missed runs and missed hours were reviewed.
- The July Paratransit service numbers were reviewed.

Bruce Withers presented the COO update.

- July Paratransit numbers reviewed.
- Cancellations and no-shows continued to cost TARC \$80,004 this past month.
- July Fixed-Route missed runs and missed hours shared.

New TARC Network Overview.

David Meckle presented the NTN Marketing Key Accomplishments.

- Number of trips planned on NTN website: 30,161.
- TV AD campaign was broadcast during newscasts on WAVE, WLKY, WDRB, and WHAS.
- TV and Web reached a total audience of 3.5 million.
- Social Media posts came in at 35 posts and 900,000 impressions.
- Community outreach portion of the awareness campaign included 60 public meetings.
- Paid Media, Spotify, Google, and Meta amounted to 6 million+ impressions, 79597 clicks.
- Auto messaging through the CSR on hold feature, NTN announcement played 309,377 times.
- Bus and shelter Ad Campaign 53.9 million impressions.

Martin Barna with JWA presented the NTN Implementation Update.

- Crazy hours for the cheerleading squad to hand out goodie bags for all employees, it was well received.
- All of the new TARC bus stop signs are up. Adjustments are being made if there is an issue with height of the sign or tree branches blocking the view.
- DTC site is currently handling 1,500 boards per day up from the projected number of 1,000 per day.

TARC BOARD OF DIRECTORS MEETING



Action Items

Ozzy Gibson presented Resolution 2026-34 Board and Committee Meeting Dates for September 2026 through August 2027.

A resolution establishing the Board and Committee Meeting Dates for September 2026 – August 2027.

The motion was duly moved for approval by Justin Brown. The motion was seconded by Christy Ames. The Board of Directors unanimously adopted the resolution.

Sherri Toohey presented Resolution 2026—35 Amendments and Updates to TARC Employee Handbook.

- The Employee Handbook has long served as a central resource for communicating our organization's policies, expectations, and commitments to team members.
- In 2020, the Board approved a comprehensive revision of the Handbook, followed by additional updates in 2023. As our organization continues to evolve, it is essential that the Handbook remain accurate, compliant, and reflective of current operational practices and legal requirements.
- Over the past several months, management has undertaken a thorough review of the Handbook. This review included evaluating recent regulatory changes, updates to internal procedures, evolving workplace standards, and recommendations from both HR and leadership teams.
- As a result, we are proposing a new set of revisions to ensure the Handbook remains a reliable, up-to-date resource for team members and supports consistent, fair administration of policies across the organization.
- A Summary of Changes outlining all major updates was presented.

The motion was duly moved for approval by Justin Brown. The motion was seconded by Myra Rock. The Board of Directors unanimously adopted the resolution.

Abbie Gilbert presented Resolution 2026-36 ED Performance Evaluation.

- The Executive Committee conducted and completed a Performance Evaluation of TARC Executive Director, Ozzy Gibson on August 21, 2026.
- The Committee found that Mr. Gibson exceeded expectations in all the categories of review.
- The Committee is submitting its recommendation of a 3% increase in Mr. Gibson's salary commencing August 30, 2026.

The motion was duly moved for approval by Steve Miller. The motion was seconded by Justin Brown. The Board of Directors unanimously adopted the resolution.

TARC BOARD OF DIRECTORS MEETING



Financial Report

Matt Abner presented the draft of the FY26 June Financials

Matt Abner presented an update on the audit. The full report will be presented in September.

Board Closed Session – Real Estate Opportunity

Abbie Gilbert asked for a motion to have the Board move into a closed session.

The motion was duly moved for approval by Steve Miller. The motion was seconded by Justin Brown. The Board of Directors moved into a closed session pursuant to KRS 61.810 to discuss a potential real estate opportunity.

Abbie Gilbert asked for a motion to have the Board move to an open session.

The motion was duly moved for approval by Steve Miller. The motion was seconded by Justin Brown. The Board of Directors moved into open session. No action was taken during the closed session.

The Board granted permission for Ozzy Gibson to continue to negotiating the real estate deal.

Abbie Gilbert made a motion to adjourn at 5:05 p.m. This motion was approved by the Board.

Abbie Gilbert, Chair of the TARC Board

Date



**BOARD OF DIRECTORS
SEPTEMBER 22, 2026**

SEPTEMBER OPERATIONAL UPDATE





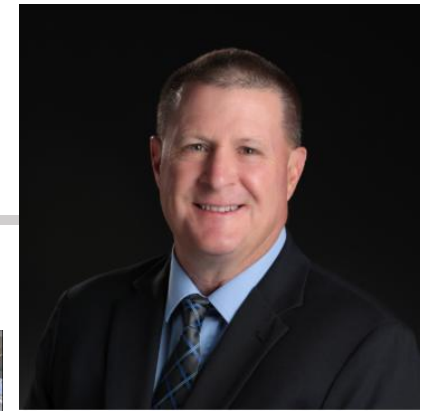
EXECUTIVE DIRECTOR REPORT

SINCE THE LAST BOARD MEETING, TARC ...

- Partnered with Danny Wimmer Presents and PARC to provide transportation to Louder Than Life (Sept. 17-20) and Bourbon and Beyond (Sept. 24-27)
- Expanded partnership with the Louisville Bats to include a TARC Night at the Bats for TARC employees
- Conducted training for 10th Street Maintenance on Brake Mate tool (helps with brake removal, inspection, and replacement)
- Attended community events like Pickin' in Paristown and Louisville Pride Festival



- PARC Garage \$20
- Roundtrip included
- Bus every 15 mins



Ozzy Gibson
Executive Director



DIRECTOR SPOTLIGHT: JENNIFER MILES

Director of Mobility Services

Jennifer began her career at TARC in 2004 as a Customer Service Representative and advanced through several key roles, including nearly seven years as Assistant Director of Paratransit. With extensive knowledge of FTA and ADA regulations, she has led paratransit operations with a strong focus on compliance, accessibility, and service quality.

In her current role as Director of Mobility Services, Jennifer oversees mobility initiatives that enhance transit access, reliability, and rider experience.

Jennifer holds a bachelor's degree from Spalding University and is a graduate of Leadership Louisville's Ignite Program. She sits on the board of directors for the Shawnee Christian Healthcare Center and serves her community through health initiatives and community service.

Jennifer loves to spend her time with family, friends, and her two furbabies, Charlie and Bailey.



"It is a privilege to service some of the most vulnerable members of our community in a way that allows for them to maintain their independence."



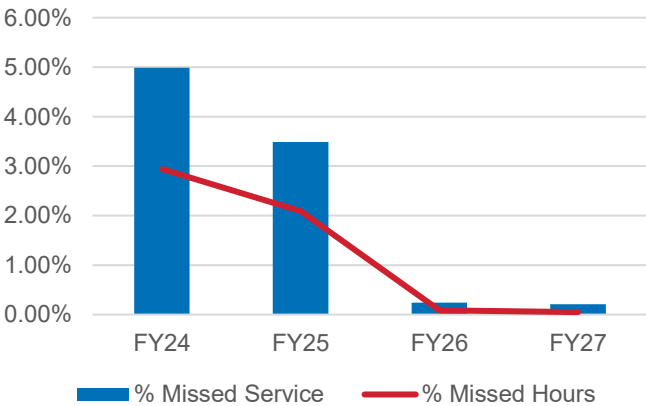
AUGUST FIXED-ROUTE MISSED RUNS AND MISSED HOURS

FY25	Total Runs	Missed Service	% Missed Service (Avg)	Missed Hours	% Missed Hours (Avg)
July	5441	254	4.67%	1,182.70	3.23%
August	5452	171	3.14%	632.58	1.76%
September	5174	180	3.48%	715.30	1.87%
October	5513	284	5.15%	1,239.55	3.19%
November	5185	264	5.09%	1,125.32	3.12%
December	5378	320	5.95%	1,489.20	4.01%
January*	5293	254	4.80%	1,092.23	3.03%
February	4476	145	3.24%	603.12	1.70%
March	4903	137	2.79%	522.73	1.43%
April	4822	69	1.43%	253.75	0.71%
May	4903	83	1.69%	263.58	0.77%
June	4613	20	0.43%	80.95	0.27%
Total	61,153	2,181	3.49%	9,201.01	2.09%

FY26	Total Runs	Missed Service	% Missed Service (Avg)	Missed Hours	% Missed Hours (Avg)
July	4351	6	0.14%	26.56	0.01%
August	4770	9	0.19%	25.50	0.07%
September	4770	6	0.13%	11.72	0.03%
October	4770	7	0.15%	17.53	0.05%
November	4770	20	0.42%	67.65	0.20%
December	4770	14	0.29%	29.52	0.08%
January*	4542	24	0.53%	76.73	0.15%
February	4148	11	0.26%	25.83	0.08%
March	4581	1	0.02%	02.86	0.01%
April	4422	10	0.23%	17.30	0.05%
May	4422	8	0.18%	17.63	0.05%
June	4422	10	0.23%	18.40	0.05%
Total	54,438	126	0.23%	337.23	0.07%

FY27	Total Runs	Missed Service	% Missed Service (Avg)	Missed Hours	% Missed Hours (Avg)
July	4422	18	0.41%	36.32	0.10%
August	3803	0	0.00%	0.00	0.00%
September					
October					
November					
December					
January*					
February					
March					
April					
May					
June					
Total	8225	18	0.21%	36.32	0.05%

Missed Service and Hours

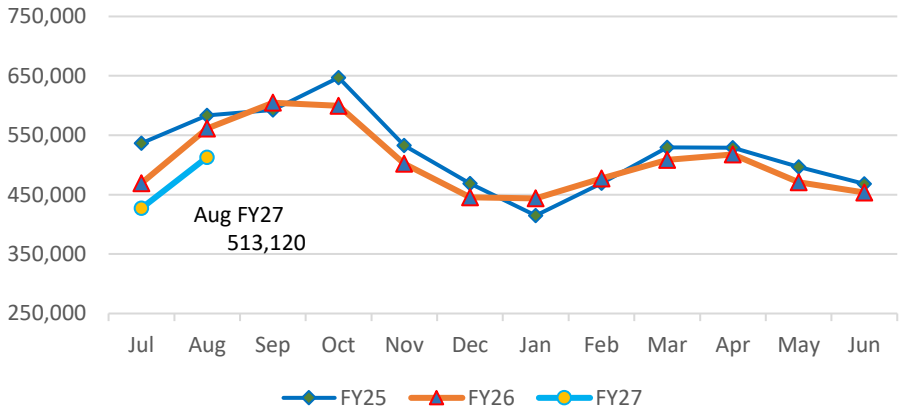


*January 2025 & 2026 adjustment due to winter weather

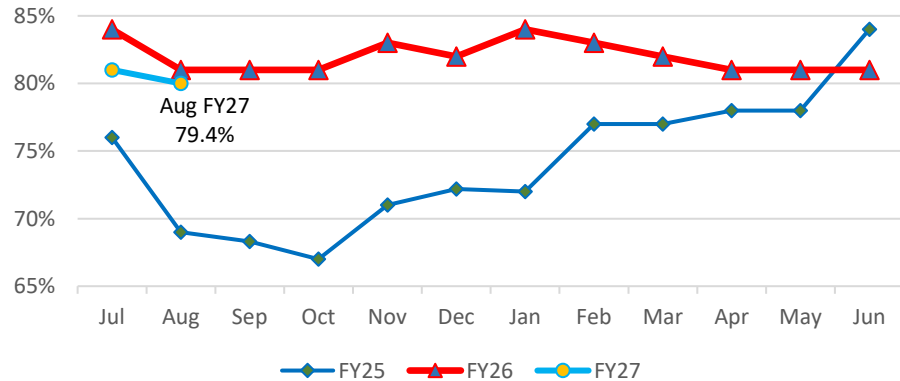


AUGUST FIXED ROUTE SERVICE

Fixed-Route Ridership



Fixed-Route On-Time Performance



Performance Indicator	Fixed-Route System		
	FY27 YTD	FY26	FY25
Total Ridership	940,244	6,084,730	6,636,904
Avg Monthly Ridership	470,122	504,551	553,075
Total Revenue Miles	805,928	4,845,901	5,231,772
Total Revenue Hours	61,233	375,471	409,032
Trips per Revenue Mile	1.12	1.26	1.20
Trips per Revenue Hour	14.76	16.21	15.37

Monthly Ridership Comparison VLM +20.13%
Comparison VLY -13.56%

Total YTD Ridership 940,244

On-Time Performance			
Fixed-Route			
	FY27	FY26	FY25
Jul	81.0%	84%	72%
Aug	79.4%	81%	69%
Sept		81%	69%
Oct		81%	67%
Nov		83%	71%
Dec		82%	72%
Jan		84%	**
Feb		83%	77%
Mar		82%	77%
Apr		81%	78%
May		81%	78%
June		81%	84%
FYTD		82%	74%

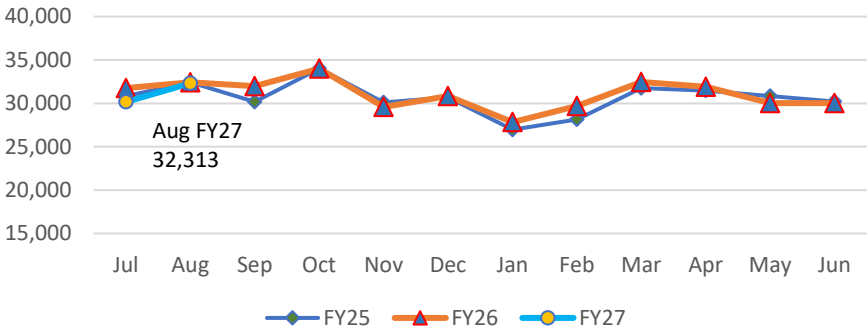
Fixed-Route FY26 Goal 80%

VLM: A comparison of data between the current month, and the immediately preceding calendar month
VLY: A comparison of data between the current month, and the same month from the preceding year

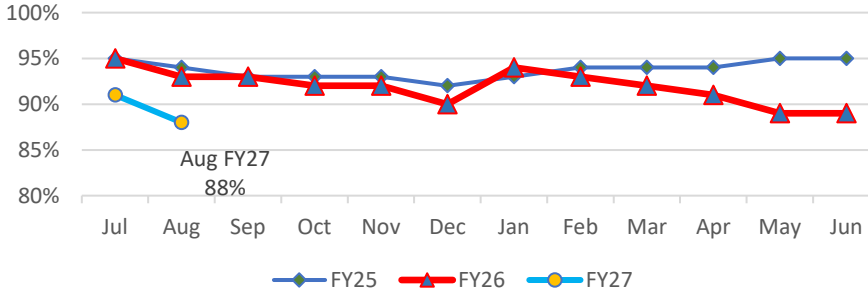


AUGUST PARATRANSIT SERVICE (TARC3)

TARC3 Paratransit Ridership



TARC3 Paratransit On-Time Performance



Performance Indicator	Paratransit (TARC3)		
System Production	FY27 YTD	FY26	FY25
Total Ridership	62,489	372,551	367,610
Avg. Monthly Ridership	31,245	31,138	30,634
Total Revenue Miles	709,890	3,983,017	4,374,215
Total Revenue Hours	44,607	252,481	277,039
Trips per Revenue Mile	0.09	0.09	0.08
Trips per Revenue Hour	1.40	1.36	1.33

Monthly Ridership32,313

Comparison VLM7.08%

Comparison VLY-0.34%

Total YTD Ridership62,489

On-Time Performance			
Paratransit (TARC3)			
	FY27	FY26	FY25
Jul	91%	95%	95%
Aug	88%	93%	94%
Sep		93%*	93%
Oct		92%	93%
Nov		92%	93%
Dec		90%	92%
Jan		94%	93%
Feb		93%	94%
Mar		92%	94%
Apr		91%	94%
May		89%	95%
Jun		89%	95%
FYTD		92%	94%

Paratransit FY27 Goal 91%

VLM:

A comparison of data between the current month, and the immediately preceding calendar month

VLY:

A comparison of data between the current month, and the same month from the preceding year



COO / DIRECTOR OF TRANSPORTATION REPORT

PARATRANSIT

- August scheduled trips: 36,360 with 32,313 performed trips
- Paratransit was impacted by school starting, the state fair, and fare-free during the first two weeks of NTN
- Late cancels, cancel at the door, and no shows: 6.5% (contributing to the overall 13.7% cancellation)

	2025		2026	
	Scheduled	Performed	Scheduled	Performed
January	32377	26966	14104	12656
February	32835	28165	33425	29943
March	35319	31203	36793	32452
April	35492	31483	36829	31896
May	34147	30911	33441	30033
June	33531	30364	33327	30030
July	35312	31853	34042	30176
August	35739	32485	36360	32313
September	35587	31990		
October	37267	34182		
November	33251	30324		
December	35727	12856		

Monthly Goal: 91.00%

AUGUST 2026: 88.55%

AUGUST 2025: 92.63%

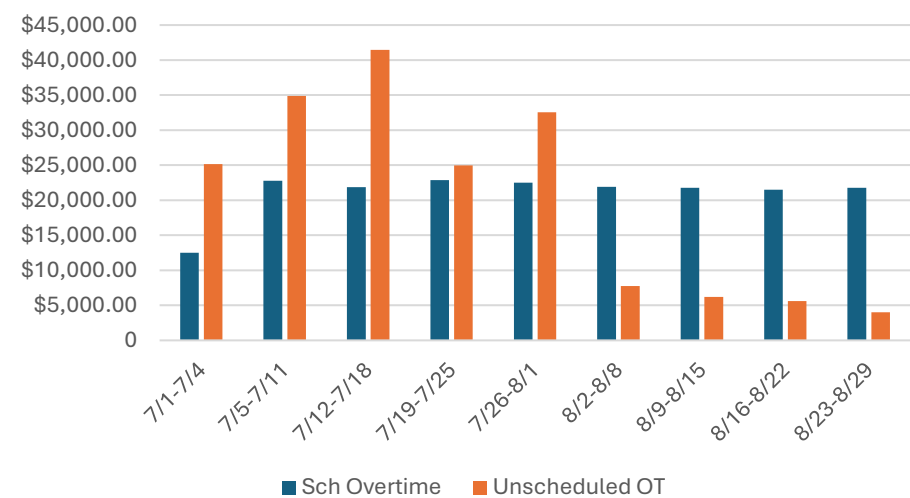
August 2026 Scheduled Trips	36360		
Same Day Cancel	2728	7.3%	
Late Cancel	1073	2.9%	\$ 24,100
Cancel at the Door	457	1.2%	\$ 21,479
No Show	842	2.3%	\$ 35,145
	5100	13.7%	\$ 80,724



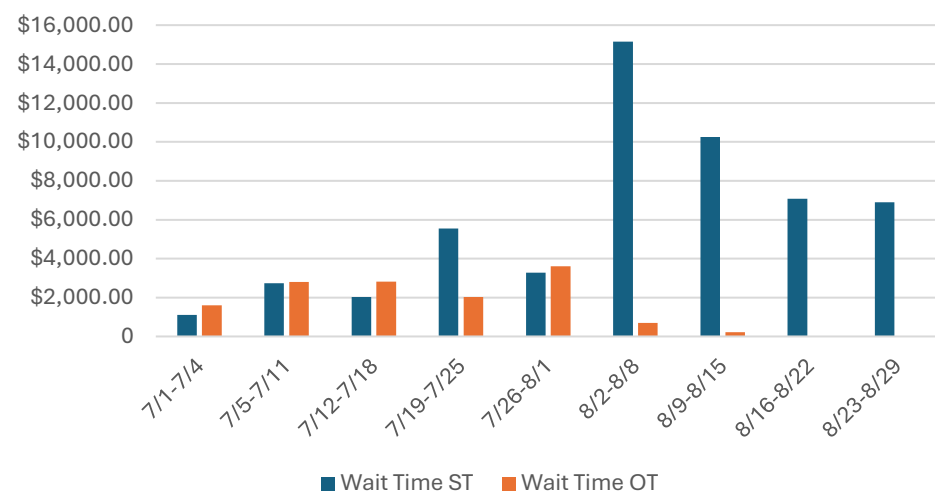
COO / DIRECTOR OF TRANSPORTATION REPORT

FIXED ROUTE

Scheduled OT vs Unscheduled OT



Wait Time ST vs Wait Time OT



Scheduled vs. Unscheduled Overtime

- Scheduled overtime remained relatively consistent throughout the reporting period.
- Unscheduled overtime peaked in mid-July and declined significantly heading into August.
- The New TARC Network launched on August 2, 2026. Following implementation, unscheduled overtime continued to decline throughout August, reaching its lowest level during the week of 8/23–8/29.

Wait Time Straight Time vs. Overtime

- Following the August 2 launch of the New TARC Network, straight-time wait increased significantly, peaking during the week of 8/2–8/8 before declining and stabilizing during the remainder of the month.
- The shift from overtime wait to straight-time wait indicates greater utilization of available straight-time resources for service coverage while minimizing overtime expenditures during the transition to the New TARC Network.



TARC LEADERSHIP



Tonya Day
Chief Financial
Administrative Officer



Bruce Withers
COO / Transportation



John Hardesty
General Counsel



Jennifer Miles
Mobility Services



Sherri Toohey
Human Resources



Rick Dooley
Maintenance



Liann Alfaro
Planning



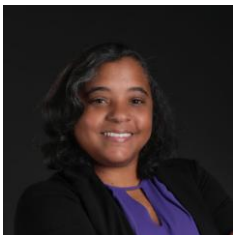
Maria Harris
Procurement



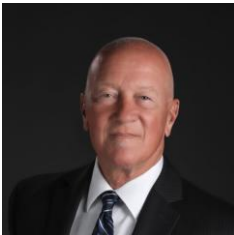
Dan Franklin
Senior Advisor



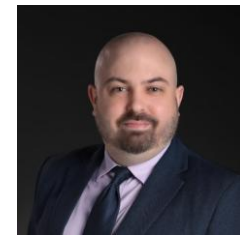
David Meckle
Marketing &
Communications



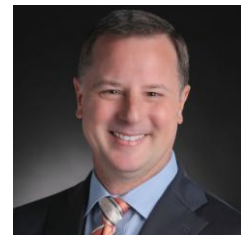
Anna Cooper
Customer Experience



Keith Shartzner
Safety & Security



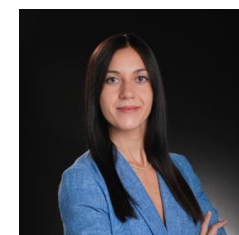
Nathan Love
Training



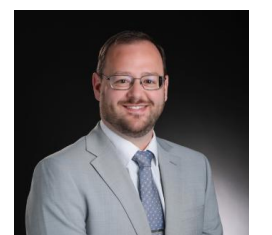
Chris Ward
Capital & Facilities



Joe Triplett
Information
Technology



Annalisa Roberson
Civil Rights &
Compliance



Matt Abner
Finance

ADDITIONAL STATS FOR BOARD MEMBER REVIEW



SEPTEMBER DIRECTORS UPDATE

September 22, 2026



AUGUST ON-TIME PERFORMANCE 80% CLUB

Operator	OTP %
Rogers, Dewayne	89%
Lindsey, Damian	89%
Cook, Donna	89%
Pitmon, Cheryl	89%
Miles, Brittney	89%
Wells, Sheena	89%
Stoudemire, Deondria	89%
Tebault, William	88%
Brents, Lillian	88%
Mitchell, Keith	88%
Patterson, Pamela	88%
Wilson, Jimmy	88%
Trowell, Laquita	88%
Florence, Albert	87%
Smith, William	87%
Offutt, Joseph	87%
Cochran, John	87%
Roberson, David	86%
Pitts, Kendell	86%
Withers, Freda	86%
Carrico, James	86%
Miller, Terrence	86%

Operator	OTP %
Maddox, Gwendolyn	85%
Malone, Dewan	85%
List Iii, Frank	84%
Heil, Jesse	84%
Platt, Damien	84%
Wells, Marie	84%
Coleman, Lelia	84%
Wade, Shonda	84%
Mcclain, Stephanie	84%
Sloan, Anthony	84%
Henderson, Delisa	84%
Muhire, Bernond	84%
Leonard, Tracy	84%
Finn, Davisha	83%
Powell Jr, Tyrone	83%
Smith, Stacey	83%
Edwards, Trina	83%
Yasharahla, Ahdawan	83%
Ross, Dawnyell	83%
Thomas, Stephanie	83%
Puckett, Alvin	82%
Meneese, Anita	82%

Operator	OTP %
Love, Autour	82%
Powell, Ronald	82%
Saulsberry, Steve	82%
Brown, Curtis	82%
Brents, James	82%
Hayes, Kamika	81%
Moorman, Adriann	81%
Malone, Eddie	81%
Phillips, Naphatina	81%
Murray, Alise	81%
Foster-Mcfadden, Tarina	81%
Neal, Joel	81%
Adams, Robert	81%
Wadlington, Tina	81%
Zipperlein, Melissa	80%
Jackson, Andre	80%
Cockroft, Latisha	80%
Durham, Dawn	80%
Moore, Timothy	80%
Stokes, Tracy	80%
Miller, Antonio	80%
Cleveland, Sammy	80%

Total Coach Operators for Service (August):
Total Coach Operators for Service (July):

240
233

Total Coach Operators at 80% to 89% (August):
Total Coach Operators at 80% to 89% (July):

66
74



AUGUST ON-TIME PERFORMANCE 90% CLUB

Operator	OTP %
Williams, Shuntelle	96%
Beckham, Cordelro	96%
Williams, Rodney	96%
Pruitt, Tammy	95%
Lucas, Darryl	95%
Tidwell, Teven	94%
Gillenwater, David	94%
Mason, Brooklyn	93%
Alexander, Maurice	93%
Miller, Erica	92%
Johnson, Donald	92%
Glenn, Rachelle	92%
Bolus, David	92%
Moore, Chalondias	91%
Johnson, Lisa	91%
Knight, Kelley	91%
Yarbrough, Demetra	90%
Keita, Adrahamane	90%
Mccraney, Yazmin	90%
Carpenter, Garry	90%
Robb, Larry	90%

Total Coach Operators for Service (August): 240
Total Coach Operators for Service (July): 233

Total Coach Operators at 90% or better (August): 21
Total Coach Operators at 90% or better (July): 65

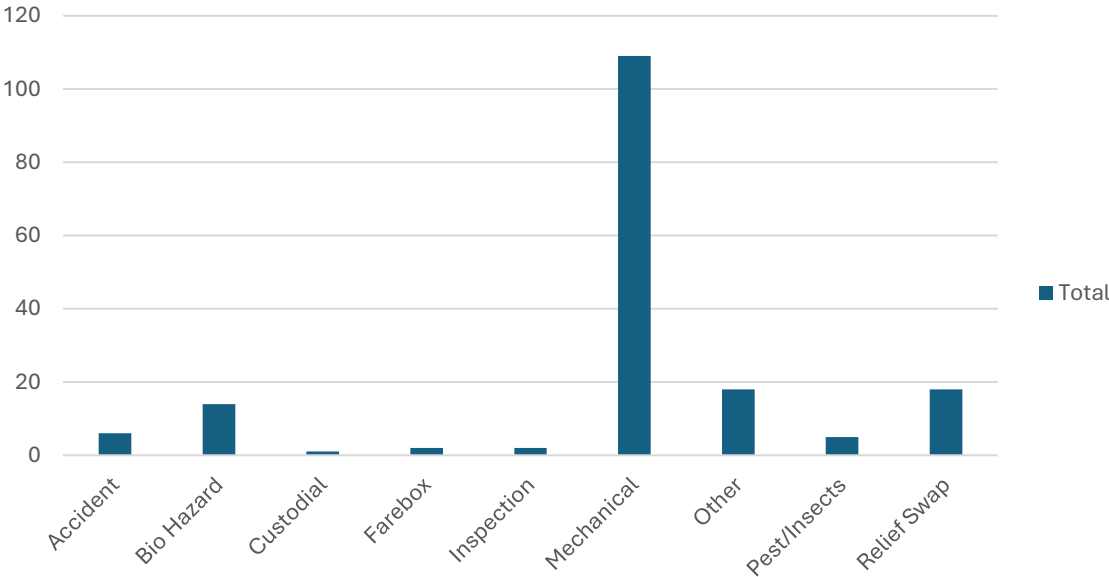


COO/Director of Transportation Report

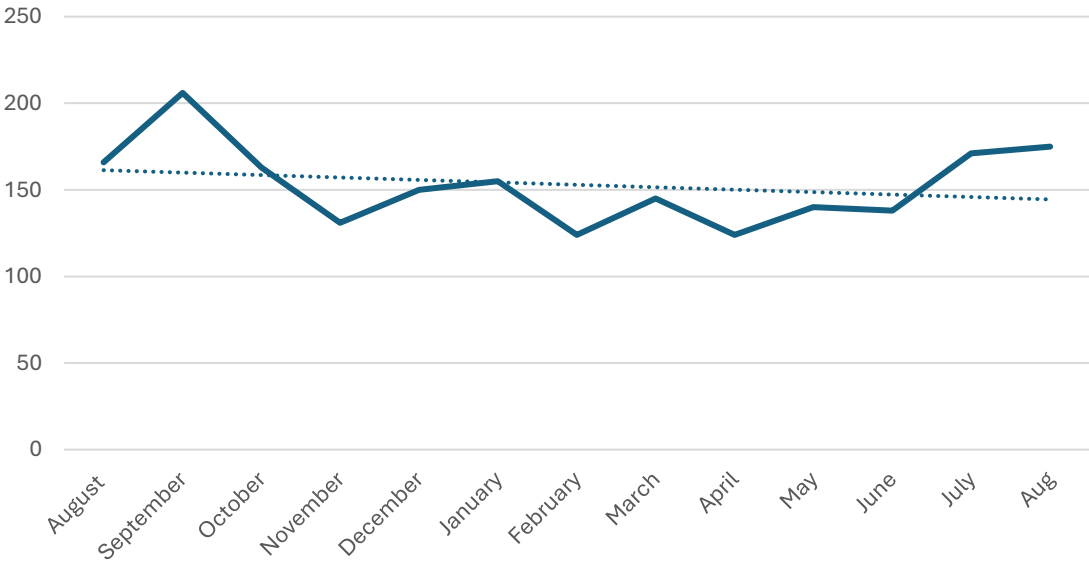
Maintenance

- August recorded **175 bus swaps**, slightly higher than July, but below peak levels seen in September 2025
- Mechanical issues remained the primary cause of bus swaps
- Overall swap activity continues to trend below last year’s levels despite monthly fluctuations
- Road Supervisors evaluate vehicles prior to authorizing swaps when operationally feasible
- **Getting the Maintenance Supervisor involved before sending a swap to the operator**
- **To mitigate service interruptions, we use Hot Coaches staged at the DTC**

August 2026 Swaps



Month Over Month Swaps



August Total: 175 Swaps – 2,634 Pull Outs
Percentage of swaps vs. Fresh Pulls from the yard 0.06%.

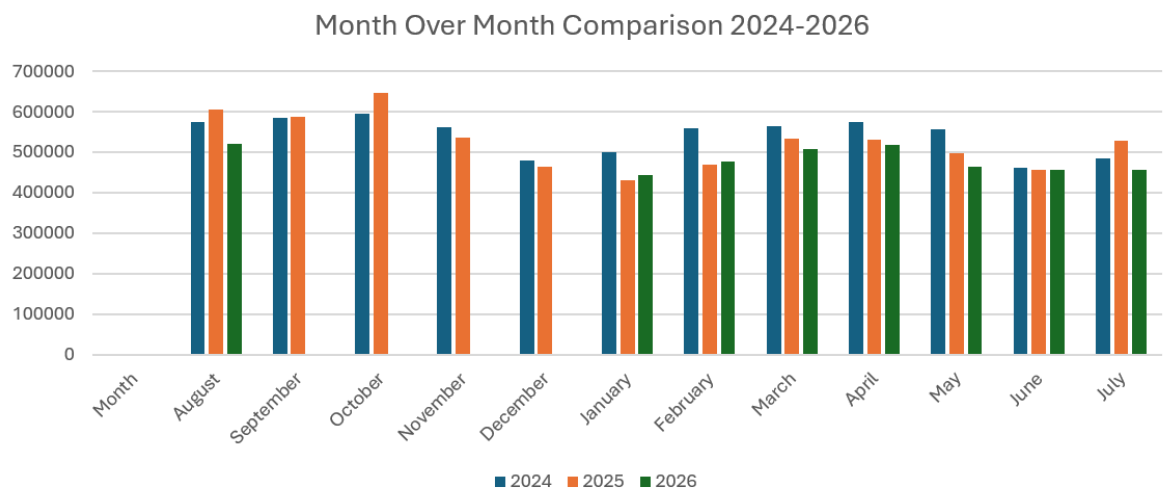


COO/Director of Transportation Report

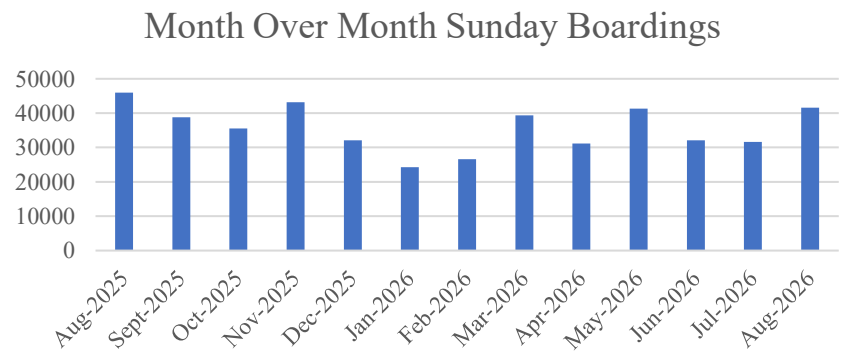
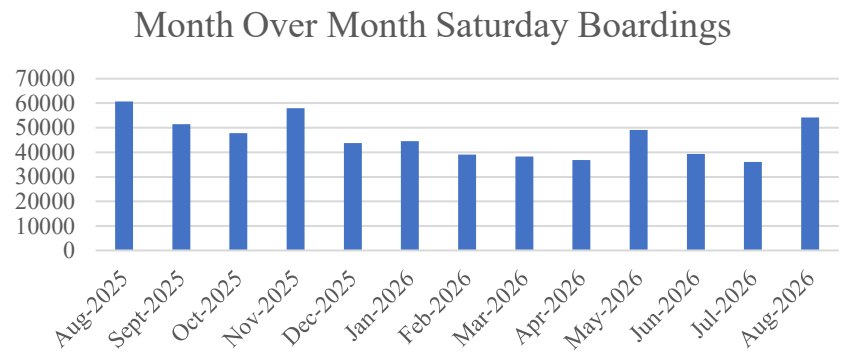
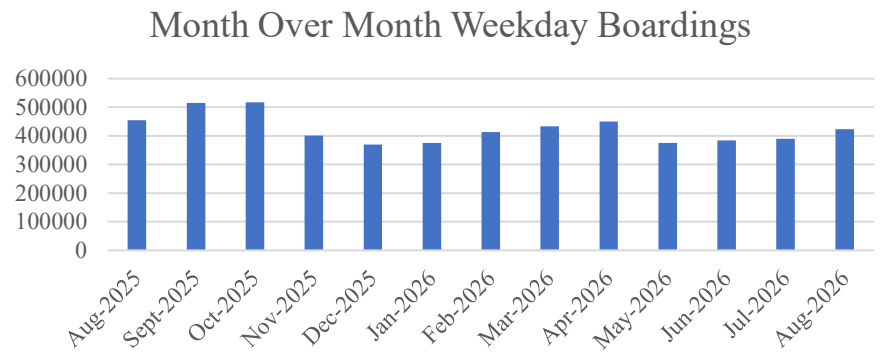
Fixed Route

Boardings (Month Over Month Comparison)

- With the start of NTN, we were fare-free the first two weeks Aug 2nd – Aug 16th
- Weekday boardings in August were consistent with previous months.
- Saturday and Sunday ridership increased.



Year	Weekdays	Saturdays	Sundays
2024	22	5	4
2025	21	5	5
2026	21	5	5



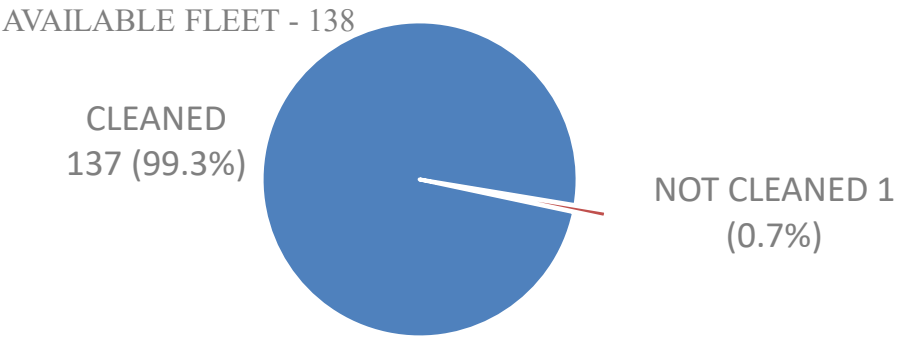


MAINTENANCE

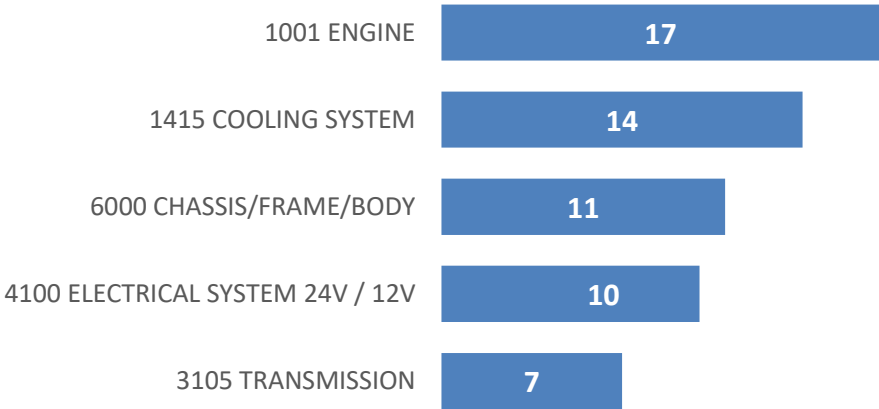
HIGHLIGHTS

- Took delivery of new Kubota UTV for DTC snow removal
- Repaired ADA ramp and railings on 10th street next to Union Station
- 925 Broadway roof and HVAC replacement nearly complete
- Took delivery of heavy-duty dump trailer for maintenance tasks to be in house
- Brake Mate training for 10th street mechanics

COACH CLEANING



TOP 5 CHARGEABLE ROAD CALL CATEGORIES





AUGUST FEEDBACK (PARATRANSIT)

PARATRANSIT FEEDBACK TREND REPORT (Including Commendations)															
FEEDBACK CATEGORY	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	Jul-26	Aug-26	PERIOD TOTAL	13 MNTH AVG
RUDE OPERATOR OR STAFF	33	20	33	16	40	24	34	30	25	23	13	26	27	344	26
NO SHOW	23	18	26	19	28	23	23	25	21	22	24	19	14	285	22
LATE SCHEDULE	19	21	31	14	20	17	26	32	23	36	34	24	22	319	25
RECKLESS DRIVING	11	4	7	0	7	10	8	5	6	6	2	8	3	77	6
EARLY SCHEDULE	1	1	1	0	1	3	1	3	4	2	0	1	2	20	2
TRIP BOOKING OR SCHEDULING	18	17	23	14	10	16	15	21	13	18	18	17	27	227	17
OTHER - MISC	32	32	30	26	30	26	32	49	49	51	44	34	37	472	36
COMMENDATIONS	6	9	0	5	3	6	6	9	29	16	6	6	6	107	8

PARATRANSIT (August 2026)					
FEEDBACK CATEGORY	VERIFIED	UNVERIFIED	UNABLE TO INVESTIGATE	UNDER INVESTIGATION	TOTAL
RUDE OPERATOR OR STAFF	6	16	0	5	27
NO SHOW	0	13	0	1	14
LATE SCHEDULE	12	8	0	2	22
RECKLESS DRIVING	0	3	0	0	3
EARLY SCHEDULE	1	0	0	1	2
TRIP BOOKING OR SCHEDULING	8	16	1	2	27
OTHER - MISC	8	23	1	5	37

Rude Operator – The customer felt that the operator was unfriendly, unprofessional, confrontational, or perhaps didn't speak or smile.

No Show – The customer was marked a no show, and they would like to dispute the no show. Example: they state that they didn't see the vehicle, or maybe it went to the wrong door or location.

Late Schedule – The vehicle arrived after the scheduled window time.

Reckless Driving - The operator was driving recklessly or made a dangerous maneuver.

Early Schedule – The vehicle arrived before the scheduled window time.

Trip Booking or Schedule – Customer complains of a problem with how their trip was booked. Could be times, origin or destination, or date of trip.



FEEDBACK STATUS DEFINITIONS (PARATRANSIT)

DEFINITIONS FOR FEEDBACK STATUS AFTER INVESTIGATION

- Verified - feedback was able to be verified
Example: The information provided allowed us to retrieve video and confirm the incident.
- Unverified - feedback could not be verified based on information provided
Example: The information did not match the details in the recorded call or video.
- Unable to Investigate - feedback could not be confirmed based on the information provided
Example: The customer could not provide the date or time of the incident.
- Under Investigation - additional research is required to reach a conclusion.



AUGUST FEEDBACK (FIXED ROUTE)

FIXED ROUTE FEEDBACK TREND REPORT (Including Commendations)															
FEEDBACK CATEGORY	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	Jul-26	Aug-26	PERIOD TOTAL	13 MNTH AVG
RUDE OPERATOR	65	65	46	50	34	52	47	48	39	40	40	39	81	646	50
PASSED UP PASSENGER	73	60	81	42	50	47	60	53	79	54	62	67	70	798	61
NO SHOW	18	17	12	7	13	10	8	10	8	10	9	13	19	154	12
LATE SCHEDULE	28	31	40	31	13	24	14	31	29	25	19	15	39	339	26
RECKLESS DRIVING	29	21	25	19	20	16	26	21	20	16	24	22	22	281	22
EARLY SCHEDULE	12	12	22	13	11	15	15	9	17	12	14	8	13	173	13
PLANNING/SCHEDULE	22	25	32	15	8	23	18	16	17	15	22	14	108	335	26
IT/MOBILE	1	1	0	3	0	0	1	0	1	3	1	0	3	14	1
NEW TARC NETWORK	0	0	1	2	2	6	5	6	2	1	13	59	136	233	18
OTHER - MISC	64	73	70	49	55	67	52	60	61	55	51	56	73	786	60
COMMENDATIONS	10	6	10	5	6	8	8	9	6	5	4	9	13	99	8

FIXED ROUTE (August 2026)					
FEEDBACK CATEGORY	VERIFIED	UNVERIFIED	UNABLE TO INVESTIGATE	UNDER INVESTIGATION	TOTAL
RUDE OPERATOR	17	62	0	2	81
PASSED UP PASSENGER	13	57	0	0	70
NO SHOW	16	3	0	0	19
LATE SCHEDULE	34	5	0	0	39
RECKLESS DRIVING	6	10	2	4	22
EARLY SCHEDULE	13	0	0	0	13
PLANNING/SCHEDULE	102	4	1	1	108
IT/MOBILE	1	0	0	2	3
NEW TARC NETWORK	121	3	0	12	136
OTHER - MISC	27	8	3	35	73

Rude Operator – The customer felt that the operator was unfriendly, unprofessional, confrontational, or perhaps didn't speak or smile.

Passed Up Passenger – The operator did not stop or wait for a passenger at a coach stop.

No Show – The bus did not show up.

Late Schedule – The bus was late and arrived after the scheduled time.

Reckless Driving - The operator was driving recklessly or made a dangerous maneuver.

Early Schedule – The bus arrived at the stop early or before the scheduled time.

Planning / Schedule – The customer would like to see a different schedule or stops at different locations that don't exist right now.

IT/Mobile – Problems with any of our technology on board a bus, on the website, or with our mobile device features like mobile payments.



SAFETY

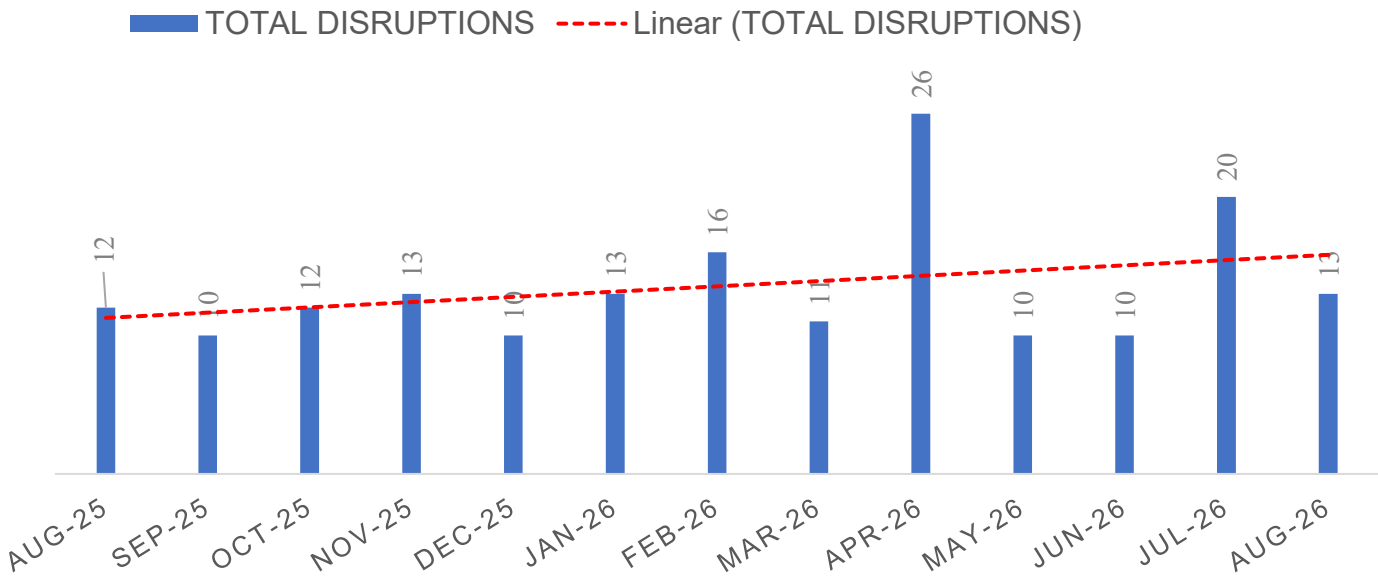
PASSENGER DISRUPTIONS BY ROUTE AUG 26

Route ID	Route Description	Disruptions
Line 01	Broadway Bardstown - #1	4
Line 10	Dixie Hwy - #10	3
Line 08	Shelbyville Rd Taylor Blvd - #8	2
Line 03	Preston Hwy W Market - #3	1
Line 04	Fourth St New Cut - #4	1
Line 72	Clarksville - #72	1
Line 81	Dwntn Zorn - #81	1

DISRUPTION CATEGORIES AUG 26

Category	#	Disputes(Others) Breakdown	#
Fare Evaders	1	Mirror issue	1
Passenger Fights	0	Medical issue (2)	2
Profane Language	2	Refused to exit	1
Disputes(Others)	8	Operator assault - spit	1
Verbal Assaults	0	Dispute w/operator	1
Physical Assaults	2	Ramp struck passenger	1
		Passenger upset - missed stop	1

TOTAL PASSENGER DISRUPTIONS (AUG 25 – AUG 26)



PASSENGER DISRUPTIONS*

This Month Total

13

Monthly Avg

13.54

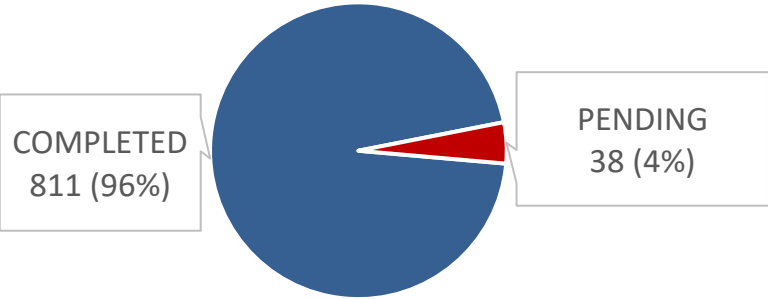
*Disruption: an incident on the coach that delays service more than 5 minutes



MAINTENANCE

WORK ORDERS

WORK ORDER STATUS



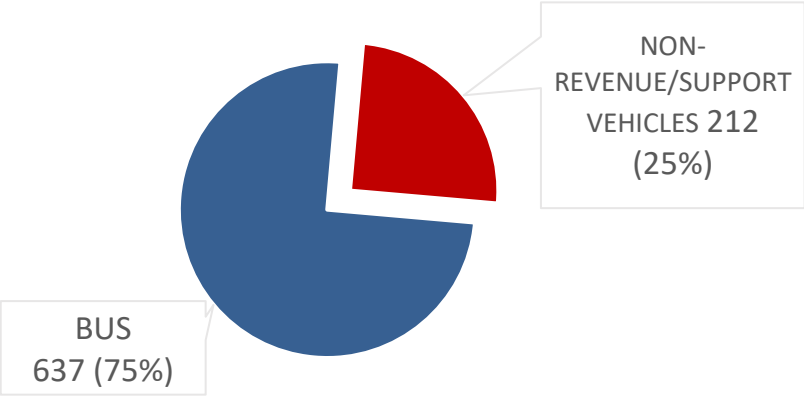
TOTAL BUS WORK ORDER SUBMITTED

637

TOTAL SUPPORT VEHICLE WORK ORDERS SUBMITTED

212

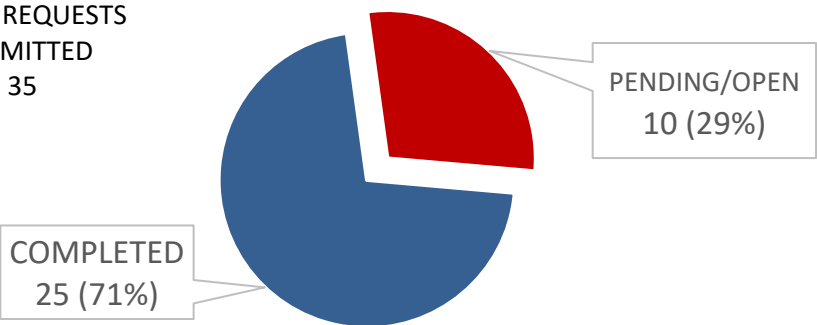
WORK ORDER BY TYPE



BUILDING MAINTENANCE WORK ORDERS

TOTAL REQUESTS SUBMITTED

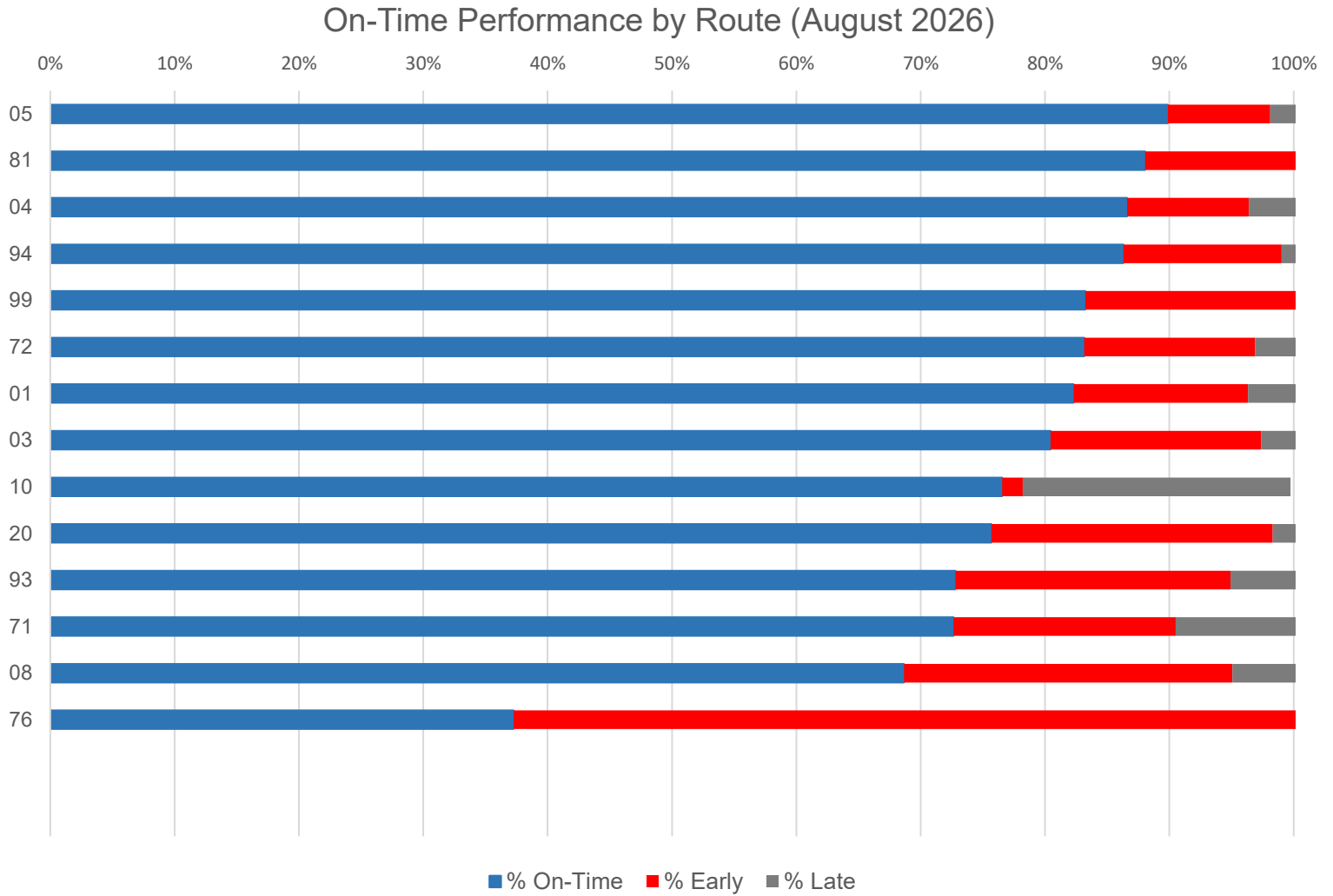
35





AUGUST ON-TIME PERFORMANCE

Route			% On-Time	% Early	% Late
05			89.9%	3.7%	14.0%
81			88.1%	2.6%	16.9%
04			86.6%	1.5%	11.9%
94			86.3%	2.0%	8.1%
99			83.2%	4.9%	26.3%
72			83.1%	1.1%	22.3%
01			82.3%	2.3%	22.0%
03			80.5%	0.1%	26.9%
10			76.5%	3.1%	13.0%
20			75.7%	1.2%	53.9%
93			72.8%	2.3%	9.6%
71			72.6%	8.0%	17.8%
08			68.7%	1.9%	10.8%
76			37.3%	13.3%	1.7%
Overall			79.4%	2.8%	17.6%

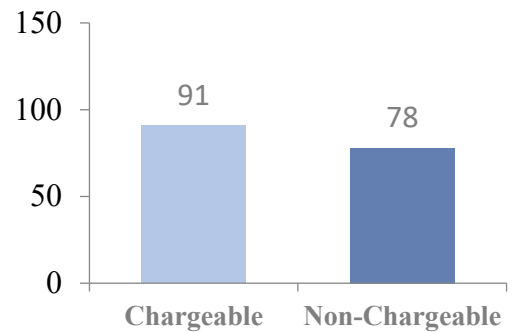




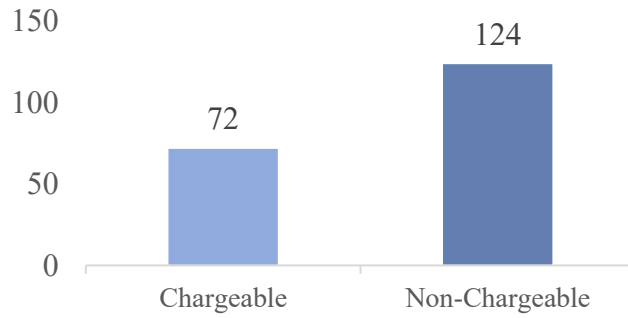
MAINTENANCE

CHARGEABLE VS NON-CHARGEABLE ROAD CALLS (VS SAME MONTH LAST YEAR)

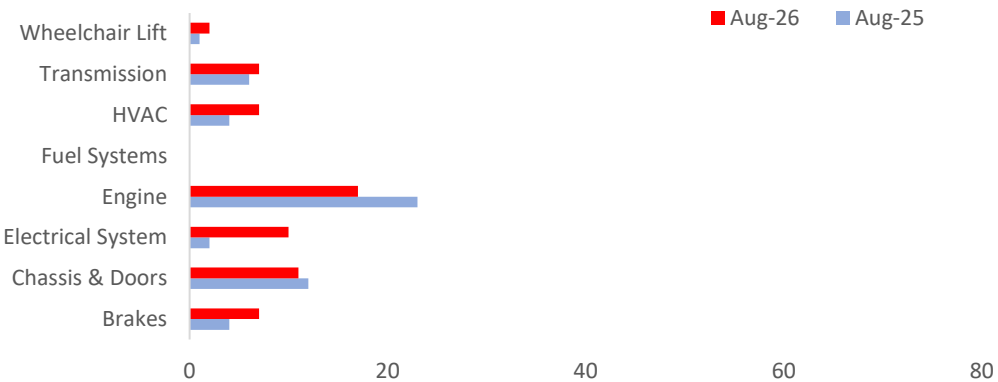
Total Road Calls (August 2026) **Total 169**



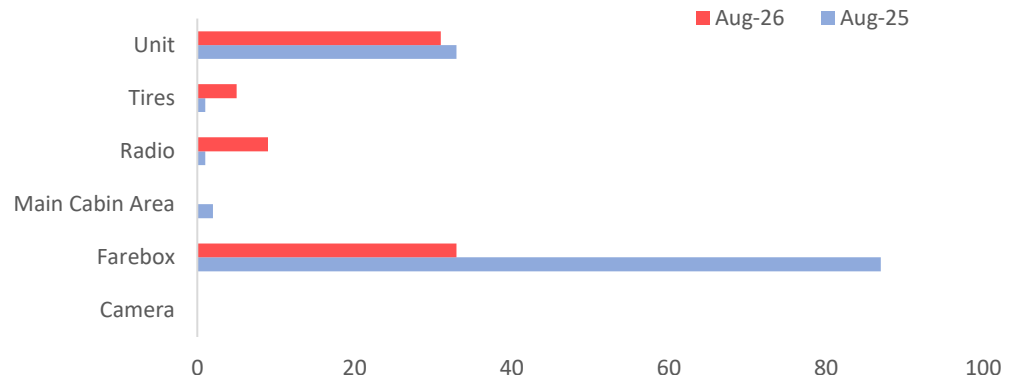
Total Road Calls (August 2025) **Total 196**



Chargeable Roadcalls By Category



Non Chargeable Roadcalls By Category



Chargeable Road Call:
Non-Chargeable Road Call:

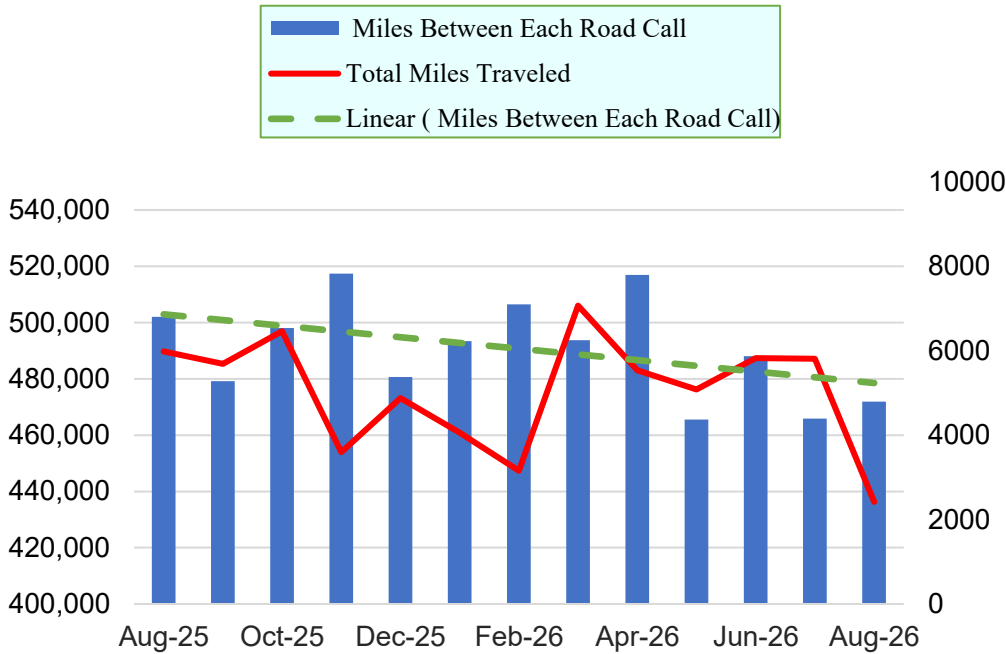
An issue the TARC Maintenance Department may be able to prevent or mitigate
An issue the TARC Maintenance Department has no control or prevention of



MAINTENANCE

MILES BETWEEN CHARGEABLE ROAD CALLS

	Total Miles Traveled (each month)	Chargeable Road Calls	AVG Miles Between Each Road Call
Aug-26	436,263	91	4,794
Jul-26	487,116	111	4,388
Jun-26	487,404	83	5,872
May-26	476,230	109	4,369
Apr-26	483,069	62	7,791
Mar-26	506,016	81	6,247
Feb-26	447,352	63	7,101
Jan-26	460,852	74	6,228
Dec-25	473,098	88	5,376
Nov-25	453,965	58	7,827
Oct-25	496,899	76	6,538
Sep-25	485,352	92	5,275
Aug-25	489,767	72	6,802



Total Miles Between Chargeable Road Calls = **4,794**
Target Miles Between Road Calls = **6,000**

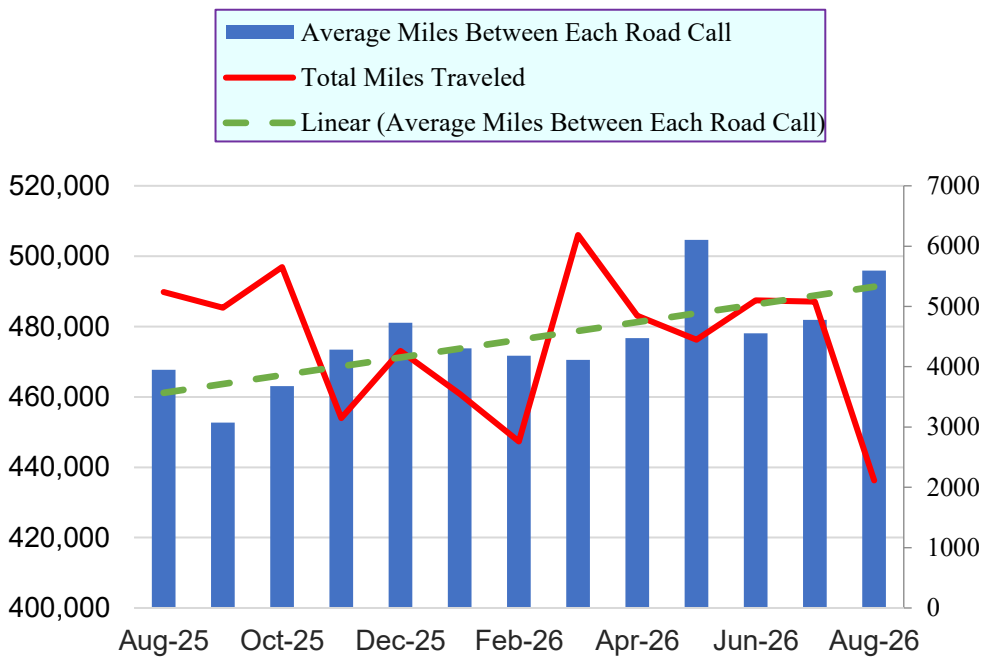
A Mechanical Road Call occurs when mechanical problems prevent the revenue vehicle from completing a scheduled revenue trip, or from starting the next scheduled revenue trip because actual movement is limited, or because of safety concerns.



MAINTENANCE

MILES BETWEEN NON-CHARGEABLE ROAD CALLS

	Total Miles Traveled (each month)	Non- Chargeable Road Calls	AVG Miles Between Each Road Call
Aug-26	436,263	78	5,593
Jul-26	487,116	102	4,775
Jun-26	487,404	107	4,555
May-26	476,230	78	6,106
Apr-26	483,069	108	4,473
Mar-26	506,016	123	4,113
Feb-26	447,352	107	4,181
Jan-26	460,852	107	4,307
Dec-25	473,098	100	4,731
Nov-25	453,965	106	4,283
Oct-25	496,899	135	3,681
Sep-25	485,352	158	3,072
Aug-25	489,767	124	3,950



Total Miles Between Non-Chargeable Road Calls = **5,593**
Period Average = **4,314**

A Mechanical Road Call occurs when mechanical problems prevent the revenue vehicle from completing a scheduled revenue trip, or from starting the next scheduled revenue trip because actual movement is limited, or because of safety concerns.



SAFETY

SAFETY PREVENTABLE ACCIDENTS

Monthly	TYPE OF ACCIDENT			YTD FY27
8	Fixed object	4	50.0%	23
	Moving vehicle	1	12.5%	
	Rear ended OV	3	37.5%	

4 Fixed Objects

- Going straight at 8th/Ali, 34th/Broadway, TARC
- Pulling into stop at 10th/Broadway

1 Moving Vehicles

- Turning right at 2nd/Jefferson

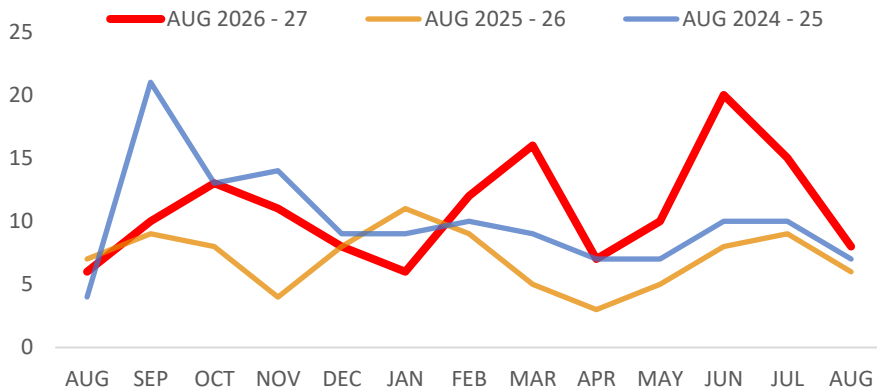
3 Rear Ended OV

- King/Brown, Ulrich/Fern Valley, Chamberlain/Westport

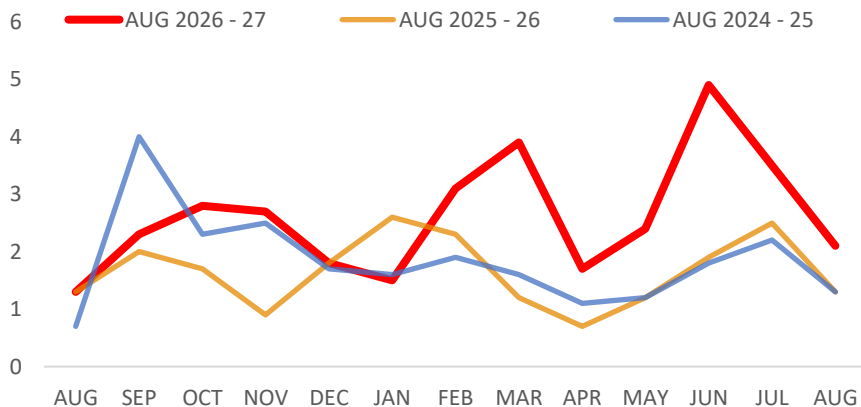
PREVENTABLE ACCIDENTS / 100K MILES

Monthly	YTD AFR Goal	YTD FY27
8	2.1	2.10

PREVENTABLE ACCIDENTS



PREVENTABLE ACCIDENT AFR

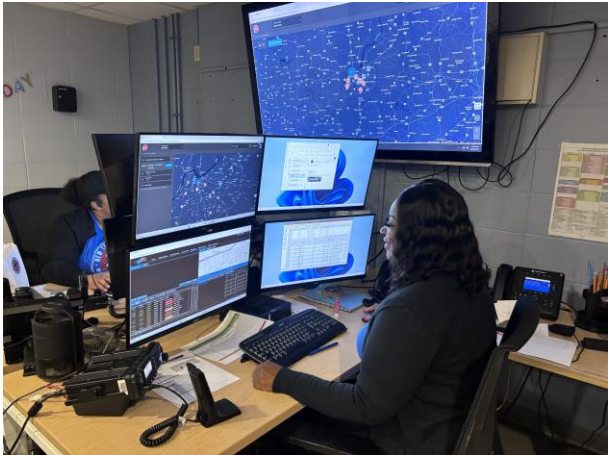




NTN UPDATE

NTN IMPLEMENTATION UPDATES | SEPTEMBER 2026

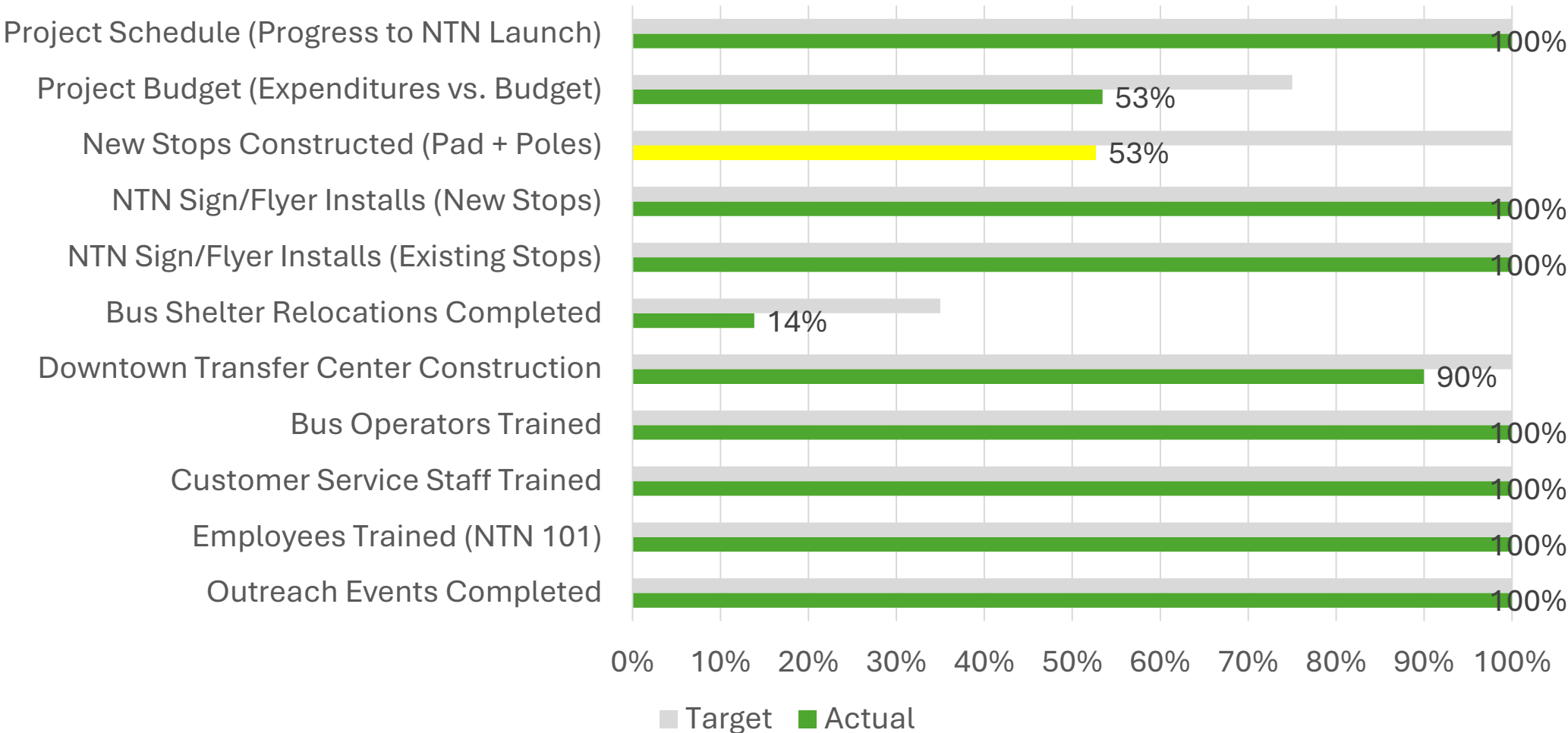
- Bus Stop Work
 - Bus Stop Sign Adjustments
 - Pad Construction at New Bus Stops
 - Bus Shelter & Bench Relocations from Discontinued Bus Stops
- Downtown Transfer Center (DTC)
 - Install remaining shelters
 - DTC Ambassadors extended
- Street Detours from I-65 Project
- January 2027 Service Adjustments
- Post-Implementation Debrief





NTN IMPLEMENTATION UPDATES | SEPTEMBER 2026

NTN Implementation Dashboard | September 15, 2026 | Week 7



MEMORANDUM

To: TARC Board of Directors

From: Ozzy Gibson, Executive Director

Date: September 22, 2026

Re: Resolution 2026-37 Award of Enhanced Mobility of Seniors and Individuals with Disabilities Section 5310 Program Funds

As the designated recipient of federal Enhanced Mobility of Seniors and Individuals with Disabilities (Section 5310) formula funds for the Louisville Urbanized Area, TARC undertakes an annual process to award these funds to subrecipients. There is \$1,370,852 available for distribution this year from the Federal Fiscal Year (FFY) 2026 apportionment. There were no Section 5310 funds carried forward from last year.

TARC solicits project applications from local nonprofit organizations and awards these federal funds through a process that is fair and allows for full and open competition. TARC has managed this process for the past 12 years. The deadline for applications this year was June 25, 2026, and there were fifteen applicants. Applications were evaluated on August 10, 2026 by an independent, impartial Application Review Committee consisting of five community members with no material interest in any of the proposed projects. They used evaluation criteria previously developed by TARC and the Regional Mobility Council.

A total of 12 applicants were awarded funding. For the projects that qualified in the Section 5310 "Traditional" category, the Application Review Committee recommended fully funding six projects and partially funding five projects, resulting in an award of \$1,149,466, which is 77 percent of the total amount awarded. This meets the federal requirement that at least 55 percent of the funds must be awarded in the "Traditional" category. For the projects that qualified in the Section 5310 "Other" category, the Application Review Committee recommended partially funding one project, resulting in an award of \$221,386 in "Other" funds. Funds will be used for vehicle purchases, signage, preventive maintenance, and eligible operating expenses.

Eleven of the successful applicants will become TARC subrecipients, and they will provide local matching funds. Capital purchases will have a 20% local match, and operating expenses will have a 50% local match. A total of \$1,370,852 of federal Section 5310 funds is recommended for award at this time, which is the entire amount available for award this year. The attached resolution seeks authority for the Executive Director to award these federal funds to the successful applicants and enter into subrecipient agreements as outlined in the resolution and detailed in the Appendix.

Please call me at 561-5100 if you have any questions. Thank you.

RESOLUTION 2026-37

AWARD OF ENHANCED MOBILITY OF SENIORS AND INDIVIDUALS WITH DISABILITIES SECTION 5310 FUNDS

A resolution approving the award of Enhanced Mobility of Seniors and Individuals with Disabilities Section 5310 program funds as set out below, and authorizing the Executive Director to enter into subrecipient agreements with the recommended subrecipients of these funds.

WHEREAS, TARC has been named the Designated Recipient of Enhanced Mobility of Seniors and Individuals with Disabilities Section 5310 funds for the Louisville Urbanized Area by the Governors of the States of Kentucky and Indiana, and;

WHEREAS, in its role as Designated Recipient, TARC has conducted a competitive selection process, and;

WHEREAS, each project recommended for funding was derived from priorities set forth in the KIPDA Coordinated Human Services Transportation Plan for this region, and;

WHEREAS, each project was selected for funding through a process that ensured open competition, and;

WHEREAS, an impartial Application Review Committee evaluated all eligible applications using criteria established by TARC in conjunction with the Regional Mobility Council;

NOW, THEREFORE, BE IT RESOLVED by the Board of Directors of the Transit Authority of River City that \$1,370,852 in federal funds from the Federal Fiscal Year 2026 apportionment for Enhanced Mobility of Seniors and Individuals with Disabilities Section 5310, which were allocated to the Louisville Urbanized Area, be distributed as follows:

- \$142,626 to Apple Patch Community, Inc. for the Strengthened Transportation for People with Disabilities Project
- \$77,440 to Bluegrass Center for Autism, Inc. for the ADT/PreVoc Transportation Project
- \$52,000 to Cedar Lake Residences, Inc. for the Cedar Lake Residences Fleet for Transportation of Individuals with Disabilities Project
- \$49,200 to Dreams with Wings for the Dreams with Wings Fleet Expansion Project

...continued....

- \$275,640 to Harbor House of Louisville, Inc. for the Harbor House Serving Adults with Intellectual Disabilities and Seniors Project
- \$77,440 to Jewish Community of Louisville, Inc. for the Trager Family Jewish Community Center (JCC) AgeWell Transportation Assistance Project
- \$64,800 to Jewish Family and Career Services of Louisville, Inc. for the Jewish Family and Career Services Passport Around Louisville Service ("PALS") Project
- \$85,280 to LifeSpan Resources, Inc. for the Lifespan Resources Rides to Go Transportation Project
- \$66,800 to North Star Achievement Center, Inc. for the North Star Community Access Transportation Expansion Project
- \$211,840 to Southwest Center for the Developmentally Disabled, Inc. for the SWC Safe and Reliable Transport for Individuals Using Wheelchairs Project
- \$221,386 to Transit Authority of River City for the Job Access and Reverse Commute (JARC) for TARC3 Paratransit Customers Project
- \$46,400 to Zoom Group, Inc. for the Zoom Group, Inc. RideWorkZ Project

The Executive Director/CEO is hereby authorized to enter into subrecipient agreements with Apple Patch Community, Inc.; Bluegrass Center for Autism, Inc.; Cedar Lake Residences Inc.; Dreams with Wings; Harbor House of Louisville, Inc.; Jewish Community of Louisville, Inc.; Jewish Family and Career Services of Louisville, Inc.; Lifespan Resources, Inc.; North Star Achievement Center, Inc.; Southwest Center for the Developmentally Disabled, Inc.; and Zoom Group, Inc. to ensure that they comply with all federal laws and regulations for receiving federal grant funds for the projects listed above.

The Executive Director/CEO is authorized to submit a grant application to the U.S. Department of Transportation to obtain the federal funds to be passed through to the subrecipients listed above for the projects listed above.

ADOPTED THIS 22ND DAY OF SEPTEMBER 2026

Abbie Gilbert, Chair of the TARC Board of Directors

APPENDIX

Section 5310 “Traditional” funds

Eligible subrecipients for Section 5310 “Traditional” funds include: private nonprofit organizations; and state or local governmental authorities that are approved by a state to coordinate services for seniors and individuals with disabilities when it is certified that there are no nonprofit organizations readily available in the area to provide the service. TARC is not eligible for an award of Section 5310 “Traditional” funds, since many nonprofit organizations that provide service are available in our urbanized area. However, TARC is eligible for funds in the Section 5310 “Other” category.

Federal law requires that at least 55% of the Section 5310 funds awarded must be awarded for Section 5310 “Traditional” projects. “Traditional” projects are capital transportation projects (including but not limited to vehicle replacement, fleet expansion, and capital maintenance) that are designed and planned to meet the specific needs of seniors and individuals with disabilities when public transportation is insufficient, unavailable, or inappropriate.

Section 5310 “Other” funds

Eligible subrecipients for Section 5310 “Other” funds include: private nonprofit organizations; state or local governmental authorities; and for-profit operators of public transportation that are providing shared-ride service through a contract with a city or public transit authority.

Up to 45% of the Section 5310 funds that are awarded may be awarded in the “Other” category (including capital expenses and operating expenses) for public transportation projects designed and planned to meet the specific needs of seniors and individuals with disabilities. These projects must: (1) exceed the ADA minimum requirements; or (2) improve access to fixed-route service and decrease reliance by individuals with disabilities on ADA-complementary paratransit service; or (3) provide alternatives to public transportation that assist seniors and individuals with disabilities with transportation when public transportation is insufficient, inappropriate, or unavailable.

Funds available

The amount of federal Enhanced Mobility of Seniors and Individuals with Disabilities Section 5310 funds available for award through TARC’s current competitive selection process is \$1,370,852 from the Federal Fiscal Year (FFY) 2026 apportionment. No FFY 2025 funds were carried forward from last year.

A total of \$1,370,852 is available for award for projects in the Section 5310 “Traditional” category.

The amount of Section 5310 funds available for award for projects in the Section 5310 “Other” category is 45% of the total amount of Section 5310 funds that are actually awarded for all projects.

All subrecipients of Section 5310 federal funds are providing local matching funds. Capital purchases have a 20% local match and Operating expenses have a 50% local match.

Funds awarded

The total amount of “Traditional” Section 5310 funds that were available for award this year was \$1,370,852. The total amount of “Traditional” funds requests received was \$2,165,044. The total amount of “Traditional” funds that the Application Review Committee recommended for award is \$1,149,466, which is 77% of the of the total Section 5310 funds (“Traditional” plus “Other”) that were awarded this time. This meets the federal requirement that at least 55% of the funds must be awarded in the “Traditional” category.

The total amount of Section 5310 “Other” funds that were available for award was \$666,383. The total amount of “Other” funds requests received was \$377,280. The total amount of Section 5310 “Other” funds that the Application Review Committee recommended for award is \$ 221,386, which is 23% of the of the total Section 5310 funds (“Traditional” plus “Other”) that were awarded this time.

The total amount of Section 5310 funds recommended for award this time is \$1,370,852 of the \$1,370,852 available. This uses up all of the federal Section 5310 funds available for award at this time. There are no unawarded funds remaining in the FFY 2026 apportionment, therefore no FFY 2026 funds will be carried forward to be awarded next year.

Funding recommendations for Section 5310 “Traditional” projects:

\$142,626 to Apple Patch Community, Inc. for the Strengthened Transportation for People with Disabilities Project to purchase: one ADA-Accessible Full-Size van; one standard 12-passenger van; and two vehicle signage wraps. The project will provide transportation for people with intellectual, developmental, and physical disabilities to adult day programs, community activities, medical appointments, personal errands, and jobs.

(Federal funds = \$142,626 Local match = \$35,657 Total project value = \$178,283)

\$77,440 to Bluegrass Center for Autism, Inc. for the ADT/PreVoc Transportation Project to purchase one ADA-Accessible Full-Size van. The project will provide transportation for autistic adults to Adult Day Training (ADT) and Pre-Vocational Services programs at the Fern Creek Adult Campus and to educational, recreational, cultural, volunteer, community enrichment, and workforce readiness activities throughout the Louisville area.

(Federal funds = \$ 77,440 Local match = \$ 19,360 Total project value = \$ 96,800)

\$52,000 to Cedar Lake Residences, Inc. for the Cedar Lake Residences Fleet for Transportation of Individuals with Disabilities Project to purchase one standard minivan with extended warranty and 4-wheel drive. The project will provide transportation for individuals with intellectual and developmental disabilities (IDD) in Louisville and La Grange to access community services, medical appointments, employment, volunteer sites, and daytime enrichment and training programming.

(Federal funds = \$ 52,000.00 Local match = \$ 13,000. Total project value = \$ 65,000)

\$49,200 to Dreams with Wings for the Dreams with Wings Fleet Expansion Project to purchase one standard minivan with extended warranty. The project will provide transportation for individuals with disabilities in Jefferson County to day training programs, jobs, shopping, leisure activities and medical appointments.

(Federal funds = \$ 49,200 Local match = \$ 12,300 Total project value = \$ 61,500)

\$275,640 to Harbor House of Louisville, Inc. for the Harbor House Serving Adults with Intellectual Disabilities and Seniors Project to purchase: one ADA-accessible Full-size van with enhanced HVAC and 4-wheel drive; one 12-2 Cutaway Bus; and Preventive Maintenance for the vehicles. The project will provide transportation for individuals with developmental and intellectual disabilities to and from Harbor House, to and from off-campus work opportunities, daily outings in the community, appointments with case workers, physicians, attorneys, and other necessary trips.

(Federal funds = \$ 275,640 Local match = \$ 68,910 Total project value = \$ 344,550)

\$77,440 to Jewish Community of Louisville, Inc. for the Trager Family Jewish Community Center (JCC) AgeWell Transportation Assistance Project to purchase one ADA-Accessible Full-Size van. The project will provide transportation for seniors and individuals with disabilities to the JCC campus for meals, fitness classes, educational programs, and social activities, as well as transportation to community-based enrichment opportunities, including cultural outings, educational programs, and day trips.

(Federal funds = \$77,440 Local match = \$19,360 Total project value = \$96,800)

\$64,800 to Jewish Family and Career Services of Louisville, Inc. for the Jewish Family and Career Services Passport Around Louisville Service ("PALS") Project to purchase one ADA-accessible minivan with rear entry manual fold down ramp. The project will provide transportation for seniors and adults with disabilities in Jefferson County to medical appointments, pharmacies, grocery stores, personal appointments, general errands, and to stay active in their communities.

(Federal funds = \$ 64,800 Local match = \$ 16,200 Total project value = \$ 81,000)

\$85,280 to LifeSpan Resources, Inc. for the LifeSpan Resources Rides to Go Transportation Project to purchase one ADA-Accessible Full-Size van. The project will provide transportation for individuals with disabilities to Rauch and Peggy's Place for day service, work programs, and community field trips; and for seniors and individuals with disabilities to the grocery store, senior center, library, post office, government facility, salon, as well as medical trips and critical care trips including dialysis, chemotherapy, radiation and rehabilitation.

(Federal funds = \$ 85,280.00 Local match = \$ 21,320 Total project value = \$ 106,600)

\$66,800 to North Star Achievement Center, Inc. for the North Star Community Access Transportation Expansion Project to purchase one standard 12-passenger van, with medium roof and 4-wheel drive. The project will provide safe, equitable transportation for individuals with disabilities to reach employment, life skills development, and the community.

(Federal funds = \$ 66,800 Local match = \$ 16,700 Total project value = \$ 83,500)

\$211,840 to Southwest Center for the Developmentally Disabled, Inc. for the SWC Safe and Reliable Transport for Individuals Using Wheelchairs Project to purchase: one ADA-Accessible Full-Size van; two ADA-accessible minivans with rear entry manual fold down ramp; and three vehicle signage wraps. The project will provide door-to-door non-emergency medical transportation for adults with intellectual and/or developmental disabilities in Jefferson County, Kentucky, as well as transportation to essential services, employment opportunities, and meaningful community engagement.

(Federal funds = \$ 211,840 Local match = \$ 52,960 Total project value = \$ 264,800)

\$46,400 to Zoom Group, Inc. for the Zoom Group, Inc. RideWorkZ Project to purchase one standard minivan. The project will provide safe, reliable, and accessible transportation for adults with disabilities to jobs, job training, job interviews, classes, and medical and mental health appointments.

(Federal funds = \$ 46,400 Local match = \$ 11,600 Total project value = \$ 58,000)

Funding recommendations for Section 5310 "Other" projects:

\$221,386 to Transit Authority of River City for the Job Access and Reverse Commute (JARC) for TARC3 Paratransit Customers Project. The funds are for eligible operating expenses to continue TARC's paratransit work trips for people with disabilities who live or work outside the ADA service area.

(Federal funds = \$ 221,386 Local match = \$ 221,386 Total project value = \$ 442,772)

Summary of recommendations for funding:

Section 5310 "Traditional" Funds (dollars) FFY 26				
Agency	Project	Federal Share	Local Match	Total
Apple Patch Community	Strengthened Transportation for People with Disabilities	142,626	35,657	178,283
Bluegrass Center for Autism	ADT/PreVoc Transportation	77,440	19,360	96,800
Cedar Lake Residences	Cedar Lake Residences Fleet for Transportation of Individuals with Disabilities Project	52,000	13,000	65,000
Dreams with Wings	Dreams with Wings Fleet Expansion	49,200	12,300	61,500
Harbor House of Louisville	Harbor House Serving Adults with Intellectual Disabilities and Seniors	275,640	68,910	344,550
Jewish Community of Louisville	Trager Family Jewish Community Center (JCC) AgeWell Transportation Assistance	77,440	19,360	96,800
Jewish Family and Career Services	Jewish Family and Career Services Passport Around Louisville Service ("PALS")	64,800	16,200	81,000
Lifespan Resources	Lifespan Resources Rides to Go Transportation	85,280	21,320	106,600

North Star Achievement Center	North Star Community Access Transportation Expansion	66,800	16,700	83,500
Southwest Center for the Developmentally Disabled	SWC Safe and Reliable Transport for Individuals Using Wheelchairs	211,840	52,960	264,800
Zoom Group	Zoom Group, Inc. RideWorkZ Program	46,400	11,600	58,000

Section 5310 "Other" Funds (dollars) FFY 26				
Agency	Project	Federal Share	Local Match	Total
Transit Authority of River City	Job Access and Reverse Commute (JARC) for TARC3 Paratransit Customers	221,386	221,386	442,772



SECTION 5310 “TRADITIONAL” FUNDS

Section 5310 “Traditional” Funds		
Applicant	Project	Federal dollars
Apple Patch Community	Strengthened Transportation for People with Disabilities	142,626
Bluegrass Center for Autism	ADT/PreVoc Transportation	77,440
Cedar Lake Residences	Cedar Lake Residences Fleet for Transportation of Individuals with Disabilities	52,000
Dreams with Wings	Dreams with Wings Fleet Expansion	49,200
Harbor House	Harbor House Serving Adults with Intellectual Disabilities and Seniors	275,640
Jewish Community of Louisville	Trager Family Jewish Community Center (JCC) AgeWell Transportation Assistance	77,440
Jewish Family and Career Services	Jewish Family and Career Services Passport Around Louisville Service (“PALS”)	64,800
Lifespan	Lifespan Resources Rides to Go Transportation	85,280
North Star	North Star Community Access Transportation Expansion	66,800
Southwest Center	SWC Safe and Reliable Transport for Individuals Using Wheelchairs	211,840
Zoom Group	Zoom Group, Inc. RideWorkZ Project	46,400



SECTION 5310 “OTHER” FUNDS

Section 5310 “Other” Funds		
Applicant	Project	Federal dollars
Transit Authority of River City	Job Access and Reverse Commute (JARC) for TARC3 Paratransit Customers	221,386

MEMORANDUM

To: TARC Board of Directors

From: Ozzy Gibson, Executive Director

Date: September 22, 2026

Re: Resolution 2026 – 39 Office Supplies, Procurement No. 20261985

This resolution requests Board authorization for the Executive Director to approve cumulative expenditures for routine office supplies through authorized purchasing sources—including Office Depot, Staples, and Amazon—in an aggregate amount not to exceed \$250,150 through December 31, 2030.

Key Points:

1. **Piggybacking:** To leverage bulk-buying discounts, TARC is utilizing the Commonwealth of Kentucky's master agreement (MA 758 PUNC2400000208) with ODP Business Solutions LLC (Office Depot), which was awarded after a 6-vendor competitive bidding and live reverse auction process. The current renewal period runs through November 30, 2026, with further extensions available.
2. **Significant Cost Savings:** TARC conducted an independent price analysis comparing Office Depot's state contract pricing against standard Staples pricing for a representative sample of core office items. Office Depot was cheaper on every single item, yielding an estimated 74.1% cost savings (\$94.37 vs. \$363.91).
3. **Flexible Purchasing Structure:** While Office Depot represents the primary, most cost-effective source, authorization includes Staples and Amazon to maintain logistical flexibility for immediate department needs. This authorization does not bind TARC to an exclusive contract with Staples or Amazon.
4. **Funding:** Expenditures will be funded strictly through individual departments' approved annual operating budgets and remain fully subject to TARC procurement guidelines.

This Resolution seeks Board authorization for the Executive Director to approve cumulative expenditures for office supplies through properly authorized purchasing sources, including Office Depot, Staples, and Amazon, in an aggregate amount not to exceed \$255,150 through December 31, 2030.

Please call me at 561-5100 if you have any questions. Thank you.

RESOLUTION 2026-39

20261985 OFFICE SUPPLIES

A Resolution authorizing cumulative expenditures for Office Supplies through properly authorized purchasing sources, including Office Depot, Staples, and Amazon, in an aggregate amount not to exceed \$255,150 through December 31, 2030.

WHEREAS, TARC requires routine office supplies to support the daily administrative and operational functions of its departments and seeks to obtain the most competitive pricing and discounts available; and

WHEREAS, the Commonwealth of Kentucky master agreement permits use by Kentucky political subdivisions, establishes fixed pricing and category discounts, and has three (3) additional two-year renewal options remaining after the current renewal period expires November 30, 2026; and

WHEREAS, TARC completed a piggybacking review and an independent price analysis comparing Office Depot's master-agreement pricing with Staples pricing for ten representative items, with Office Depot offering the lower price for every sampled item and estimated savings of approximately 74.1%; and

WHEREAS, projected office-supply expenditures through December 31, 2030, will be funded through the applicable departments' annual operating budgets;

NOW, THEREFORE, BE IT RESOLVED by the Board of Directors of the Transit Authority of River City that:

The Executive Director is hereby authorized to approve cumulative expenditures for office supplies through properly authorized purchasing sources, including purchases from ODP Business Solutions LLC under Commonwealth of Kentucky Master Agreement MA 758 PUNC2400000208 and purchases through Staples and Amazon, in an aggregate amount not to exceed \$255,150 through December 31, 2030.

ADOPTED THIS 22nd DAY OF SEPTEMBER 2026

Abbie Gilbert, Chair of the TARC Board of Directors

MEMORANDUM

To: TARC Board of Directors

From: TARC Finance Committee

Date: September 22, 2026

Re: Resolution 2026 -38 Fiscal Year 2026 TARC Audited Financial Statement Report

The TARC Finance Committee met on September 15, 2026 at 2:00 p.m. for their monthly meeting. During this meeting TARC's audit firm Crowe LLC, participated to discuss TARC's Audited Financial Statement report.

The Audited Financial Statement report was reviewed by members of the Finance Committee, which includes the Chief Finance & Administrative Officer and Executive Director of TARC. Specific review included the Management Discussion and Analysis; Statement of Net Position; Statement of Revenues, Expenses, and Change in Net Position; Statement of Cash Flows; and the Schedule of Revenues, Expenditures and Changes in Net Position – Budget to Actual. TARC received a clean opinion with no material misstatements.

The Finance Committee would like to recommend accepting the Audited Financial Statement report as presented. Each of you should have received a copy in your packet to review and we are available for any questions you may have concerning the audited financial statements.

RESOLUTION 2026-38

FISCAL YEAR 2026 TARC AUDITED FINANCIAL STATEMENT REPORT

A Resolution approving the FY 2026 TARC Audited Financial Statement Report as presented.

WHEREAS, the Finance Committee met and discussed in detail on September 15, 2026; and

WHEREAS, TARC received a clean opinion; and

WHEREAS, TARC had no material misstatements; and

NOW, THEREFORE, BE IT RESOLVED by the Board of Directors of the Transit Authority of River City that:

The Board accepts the FY 2026 TARC Audited Financial Statement Report as presented.

ADOPTED THIS 22nd DAY OF SEPTEMBER 2026

Abbie Gilbert, Chair of the TARC Board of Directors